

# **Functional Consolidation Feasibility Study**

**Quincy Fire Department** 

**Tri-Township Fire Protection District** 

**Adams County Ambulance Service** 

**Final Report** 

**July 2019** 







# **TERMS OF USE**

This report was prepared by the Illinois Fire Chiefs Association. This study contains Confidential and Proprietary trade secret information of the IFCA and may not be disclosed or republished. Violation of the confidentiality of this record will cause significant financial harm to the Illinois Fire Chiefs Association.

The report is the copyright of the Illinois Fire Chiefs Association and is protected by State and Federal copyright laws. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form by any means, electronically mechanically. Photocopying or scanning of this document without prior written consent of the Illinois Fire Chiefs Association is strictly prohibited. The use, reproduction, downloading, or distribution may subject you to the applicable penalties and damages under State and Federal copyrights laws.



Executive Summary	7
Definitions	12
Jurisdiction Basics Quincy Fire Department	14
Station Details Overview	15
Jurisdiction Overview	16
Jurisdiction Area	17
Area of Responsibility (AOR 1)	18
Station 1 Details	19
Area of Responsibility (AOR 3)	20
Station 3 Details	21
Area of Responsibility (AOR 4)	22
Station 4 Details	23
Area of Responsibility (AOR 5)	24
Station 5 Details	25
Area of Responsibility (AOR 6)	26
Station 6 Details	27
Service Area	28
Service Area Overview	29
Area Served by Drive Time	30
Streets Covered by Drive Time	31
Area and Streets by Time - (AOR 1)	32
TRA Coverage- Station 1	33
Area and Streets by Time - (AOR 3)	34
TRA Coverage - Station 3	35
Area and Streets by Time - (AOR 4)	36
TRA Coverage - Station 4	37
Area and Streets by Time - (AOR 5)	38
TRA Coverage - Station 5	39
Area and Streets by Time - (AOR 6)	40
TRA Coverage - Station 6	41
Quincy Fire Department: Study Incidents	42
All Incidents	43
Incidents by Year	44
NFIRS Group 100 - Fire	45
NFIRS Group 200-Overpressure Rupture, Explosion, Overheat (No Fire)	46
NFIRS Group 300-Rescue and Emergency Medical Service (EMS) Incidents	47
NFIRS Group 400-Hazardous Condition (No Fire)	48
NFIRS Group 500-Service Call	49
NFIRS Group 600-Good Intent Call	50
NFIRS Group 700-False Alarm and False Call	51
NFIRS Group 800-Severe Weather and Natural Disaster	52
NFIRS Group 900-Special Incident Type	53
Incidents by NIFRS Code	54
TRA	55
AOR 1	56
AOR 3	57
AOR 4	58



	AOR 5	59
	AOR 6	60
	Incident Hot Spots	61
	All Incidents	62
	NFIRS Group 100 - Fire	63
	NFIRS Group 200-Overpressure Rupture, Explosion, Overheat (No Fire)	64
	NFIRS Group 300-Rescue and Emergency Medical Service (EMS) Incidents	65
	NFIRS Group 400-Hazardous Condition (No Fire)	66
	NFIRS Group 500-Service Call	67
	NFIRS Group 600-Good Intent Call	68
	NFIRS Group 700-False Alarm and False Call	69
	NFIRS Group 800-Severe Weather and Natural Disaster	70
	NFIRS Group 900-Special Incident Type	71
	Service Performance	72
	All Incidents and Streets by Drive Time - TRA	73
	TRA Incidents	74
	Response Time - TRA	75
	Incidents and Streets by Drive Time - AOR 1	76
	AOR 1 Incidents	77
	Response Times AOR 1	78
	Incidents and Streets by Drive Time - AOR 3	79
	AOR 3 Incidents	80
	Response Times AOR 3	81
	Incidents and Streets by Drive Time - AOR 4	82
	AOR 4 Incidents	83
	Response Times AOR 4	84
	Incidents and Streets by Drive Time - AOR 5	85
	AOR 5 Incidents	86
	Response Times AOR 5	87
	Incidents and Streets by Drive Time - AOR 6	88
	AOR 6 Incidents	89
	Response Times AOR 6	90
Jurisdi	ction Basics Adams County Ambulance	91
	Station Detail Summary	92
	Jurisdiction Overview	93
	Jurisdiction Area	94
	Area of Responsibility (AOR 1)	95
	Station 1 Details	96
	Area of Responsibility (AOR 2)	97
	Station 2 Details	98
	Area of Responsibility (AOR 3)	99
	Station 3 Details	100
	Area of Responsibility (AOR 4)	101
	Station 4 Details	102





	Service Area	103
	Service Area Overview	104
	Area Served by Drive Time	105
	Streets Covered by Drive Time	106
	Area Served by Drive Time - (AOR 1)	107
	TRA Coverage- Station 1	108
	Area Served by Drive Time - (AOR 2)	109
	TRA Coverage - Station 2	110
	Area Served by Drive Time - (AOR 3)	111
	TRA Coverage - Station 3	112
	Area Served by Drive Time - (AOR 4)	113
	TRA Coverage - Station 4	114
	Study Incidents	115
	All Incidents	116
	TRA Incidents by NIFRS Code	117
	Incident Hot Spots NIFRS Type 111	118
	Incident Hot Spots NIFRS Group 300	119
	Service Area Performance	120
	Incidents and Streets by Drive Time - TRA	121
	TRA Incidents	122
	Response Times - TRA	123
Jurisd	iction Basics Tri-Township Fire District	124
	Station Detail Summary	125
	Jurisdiction Overview	126
	Jurisdiction Area	127
	Station 1 Details - Frontline	128
	Station 1 Details - Reserve	129
	Service Area Overview	130
	Area Served by Drive Time	132
	Streets Covered by Drive Time	133
Tri-To	wnship Fire District Study Incidents	134
	All Incidents	135
	Incidents by Year	136
	NFIRS Group 100 - Fire	137
	NFIRS Group 200-Overpressure Rupture, Explosion, Overheat (No Fire)	138
	NFIRS Group 300-Rescue and Emergency Medical Service (EMS) Incidents	139
	NFIRS Group 400-Hazardous Condition (No Fire)	140
	NFIRS Group 500-Service Call	141
	NFIRS Group 600-Good Intent Call	142
	NFIRS Group 700-False Alarm and False Call	143
	NFIRS Group 800-Severe Weather and Natural Disaster	144
	NFIRS Group 900-Special Incident Type	145





Incidents by NIFRS Code	146
TRA	147
Incident Hot Spots	148
All Incidents	149
NIFRS Group 100	150
NIFRS Group 200	151
NIFRS Group 300	152
NIFRS Group 400	153
NIFRS Group 500	154
NIFRS Group 600	155
NIFRS Group 700	156
NIFRS Group 800	157
NIFRS Group 900	158
Service Area Performance	159
Incidents and Streets by Drive Time - TRA	160
TRA Incidents	161
Response Times - TRA	162
Joint Agency Station Location Impact	163
Ideal 6 Fire Station Placement	164
Ideal Fire Station Plus 1	165
Ideal Fire Station Minus 1	166
Ideal Fire Station Minimal Compliance	167
Area Served by Drive Time	168
TRA Coverage - Station QF1	169
TRA Coverage - Station QF3	170
TRA Coverage - Station QF4	171
TRA Coverage - Station QF5	172
TRA Coverage - Station QF6	173
TRA Coverage - Station QF7	174
Incident Hot Spots - ALL	175
Incident Hot Spots - Fire	176
Incident Hot Spots - EMS	177
Incident Hot Spots - Other	178
Comparison - TRA Incidents	179
Current QF1 vs Proposed QF1	180
Current QF3 vs Proposed QF3	181
Current QF4 vs Proposed QF4	182
Current QF5 vs Proposed QF5	183
Current QF5 vs Proposed QF6	184
Current TTF1 vs Proposed TTF1	185
Glossary	186
Resource List	190
Link to Supporting Standards Overview	191
Addendum	192





# **Executive Summary**

The purpose of this study is to determine how future changes would impact emergency services of the Quincy Fire Department (QFD), Tri-Township Fire Protection District (TTFPD), and the Adams County EMS(ACE). This project applied nationally accepted response and staffing standards in this study and evaluated the effectiveness of the following changes:

- Combining the Quincy Fire Department, the Tri-Township Fire Protection District, and the Adams County Ambulance EMS at a functional level of consolidation.
- Identify optimal fire station locations to best serve the entire response area
- Staffing/ Apparatus
  - Identifying optimal staffing levels, including personnel workloads
  - Apparatus deployment, vehicles (types), the workload of the companies.
- How the ambulance operations could be assimilated into fire operations.
- Sharing resources opportunities.

#### **Findings / Recommendations:**

The IFCA Team reviewed and analyzed the station locations of the Quincy Fire Department and the Tri-Township Fire Protection District Station locations. The IFCA Team reviewed the agencies 4 and 8 minute coverage times individually and then combined to determine the impact on response times to their Area of Responsibility (AOR).

**Quincy Fire Department** serves an area of approximately 16 square miles and is responding to 95% of the incidents within 4-minute drive time which exceeds the NFPA standard. In addition, Quincy responds to 99% of the total response area within 8 minutes which meets the NFPA standard.

Based on the number of incidents and area served, the current stations are in the optimal locations for emergency response. However, to best serve the community, the IFCA team recommends that all suppression/first responder units become ALS capable to improve the service delivery. If unable to obtain all of the stations as ALS first responders, the data supports an upgrade to the apparatus in Central Station and Station 4 due to their call volume as well as being able to provide assistance to other AOR. Station 5 should be maintained as ALS.

# **Executive Summary**



**Tri-Township Fire Protection District** serves an area of 108.4 square miles with one fire station. Tri-Township Fire Protection District responds to 8% of the incidents within 4-minute drive time and 30% of the incidents within 8-minute drive time which is well below NFPA standards.

The geographic area is very large and combined with its current resources and limited staffing, it presents unique challenges in providing service to comply with industry standards. The IFCA Team recommends a cooperation response agreement with the Quincy Fire Department to support performance and service level increases to the entire township area.

A cooperative response agreement must include the reorganization of each agency's AOR. By doing so, the predictive analysis illustrates a decrease in response times through-out the TTFPD by as much as one minute and fifty-eight seconds (1:58).

**Adams County EMS:** Adams County EMS serves 871 square miles with 4 ambulance facilities totaling 6 ambulances companies. 3 ambulances are located in thier Central Station which is within the city limits of Quincy and Tri-Township.

Adams County Ambulance responds to 18% of the incidents within 4-minute drive time within Quincy/Tri-Township response area and responds to 84% of the incidents within 8-minute drive time.

Centralizing 3 ambulances in one ambulance station limits the distribution of ALS service capabilities within the Quincy/Tri-Township area of response.

By moving ambulance companies into identified Quincy Fire Stations would provide for better service and performance coverage to the Quincy/Tri-Township area in addition to the overall Adams County EMS response TRA. The recommended placement would be to move their ambulances into the Quincy Central Station, 3, and 4.

The Team believes there is an opportunity for cost-sharing and cost-savings for the agencies (i.e. facility costs, EMS billing/revenue generation) but further analysis would be needed. Additionally, the logistics (station layout, apparatus positioning, living quarters, the financial impact of remodeling and/or reconfiguration) should be included in the evaluation by agency leaders.



# **Joint Agency Performance & Service**

If the agencies (QFD; TTFPD & ACE) choose to functionally cooperate and respond as a Joint Agency, the information collected and analyzed finds that Functional Consolidation/Cooperation would provide an overall increase in the level of service and performance to the combined jurisdictions. This performance model aligns with NFPA indicating that All Incident Response times would meet the standard at the 90th percentile. Service delivery would increase from one (1) ALS first responder company to multiple first responders companies equipped as ALS with the potential of ALS treat/transport capabilities strategically located throughout the TRA.

The Joint Agency would be within 3% of meeting NFPA standards with 87% of incidents within 4 minutes of drive time. The Joint Agency would exceed the NFPA standard with 97% of the incidents within the 8 minute drive time which is used for the ERF.

After evaluating the ideal placement for the combined fire station location, the current stations' configuration has only a 4% difference in incidents covered from the ideal stations' location which means the current stations are located in ideal geographical locations for a joint agency cooperation.

# **Staffing and Apparatus**

After the review of the analytics and the information provided, in order to provide the optimum service delivery, the IFCA Team recommends placement of apparatus in the following locations:

<u>Location</u>	Apparatus and Staffing		
Central Station	ALS Quint/Truck -3	ACE - ALS Ambulance	
Station 3	ALS Engine - 3	ACE - ALS Ambulance	
Station 4	ALS Engine - 3	ACE - ALS Ambulance	
Station 5	*ALS Engine - 3		
Station 6	ALS Engine - 3		
Tri-Township 1	ALS Engine - 3		

<sup>\*</sup>existing ALS company



9



# **Resource Sharing Opportunities**

Analyzing the organizational/operational structure of the three jurisdictional entities, there are areas of cooperation and other potential cost-saving efforts that could be implemented. To fully capture the benefits of resource sharing capabilities and potential, the agencies should perform a SWOT analysis along with strategic and master plans. Resource sharing has the potential of allowing for efficient operations and response to the citizens and guests.

Areas of sharing potential are but not limited to:

- Organizational effectiveness
- Develop a regional training plan including standards focusing on consistency in equipment placement and joint response
- Apparatus and equipment purchases (consistency)
- Joint staffing and response
- Joint Dispatch capabilities
- Common standard operating procedures
- Cross-train ambulance crews with suppression companies

These items should be considered for future development and would require expansion of existing automatic aid and mutual aid agreements. Some additional items that should be considered:

- Emergency First Responder Service Fees
- Non-Transport Fees (ALS or BLS)
- EMS Contract Agreements
- Joint Agency EMS transport/cost recovery revenue sharing
- Sales Tax
- Fire Plan Reviews
- Fire Facility Rental



10

<sup>\*</sup>Throughout the remainder of the report, the Central Fire Station will be referred to as "Station 1"



The IFCA Consulting Services Team team executed independent assessments of the agencies and evaluated each entity free from any influence or pressure from any governing or fire department official. Any report of this nature is only as good as the data and information provided to the consulting team. The consulting team made every effort to obtain accurate data and examined the issues from a non-prejudicial perspective. As a result of the team's assessment and evaluation, the recommendations made within this report are based on quantifiable data provided by the organizations through interviews, qualitative observations, and associated data as directly related to the scope of work, and from the experience of the consultants, who have spent years of service in the emergency services or related field.



# **Definitions**





**All Incidents**: All incidents regardless of NFIRS group codes.

AOR: Area of Responsibility.

**AW**: Area workload is the percentage of a given time frame in which there is a demand for service within a station's AoR.

**Catchment**: A geographical area based on travel time.

**Drive Time**: The time measured from fire company en-route to fire company on scene.

EMS Incidents: Incidents in the NFIRS group codes 300's.

Fire Incidents: Incidents in the NFIRS group codes 100's.

*Historical*: Incidents that have happened in the past. Data that has been collected in the past.

**Hotspot**: A representation of an area with a statistical higher density than its surrounding area.

Other Incidents: Incidents in the NFIRS group codes 200's, and 400's through 900's.

**Projected**: The results that may happen in the future based on analysis.

**Response Time**: The time measured from fire company notification to fire company on scene.

**Service Area**: A geographical area where service is provided or demanded.

**TRA**: The complete geographical area in which a fire agency is responsible to provide service.





Station Details Overview
Jurisdiction Overview
Jurisdiction Area
Area of Responsibility (AoR) 1
Station 1 Details
Area of Responsibility (AoR) 3
Station 3 Details
Area of Responsibility (AoR) 4
Station 4 Details
Area of Responsibility (AoR) 5
Station 5 Details
Area of Responsibility (AoR) 6
Station 6 Details





	RADIO NAME	STATUS	STAFFING MINIMUM	STAFFING MAXIMUM	MEDICAL CAPABILITIES
STATION	N 1				
SHIFT COMMAND	FR	Active	1	1	
QUINT	<b>E2</b>	Active	3	5	BLS
ENGINE	<b>E7</b>	Reserve	3	0	BLS
ENGINE	<b>E8</b>	Reserve	3	3	BLS
SQUAD	Rescue	Reserve	3	3	BLS
		Reserve			
STATION	N 3				
ENGINE	<b>E3</b>	Active	3	3	BLS
TRUCK	Aerial	Reserve	3	3	BLS
STATION	N 4				
ENGINE	<b>E4</b>	Active	3	3	BLS
STATION ENGINE	N 5 E5	Active	3	3	ALS
2.10.112		Active		3	ALS
STATION	N 6				
ENGINE	<b>E6</b>	Active	3	3	BLS





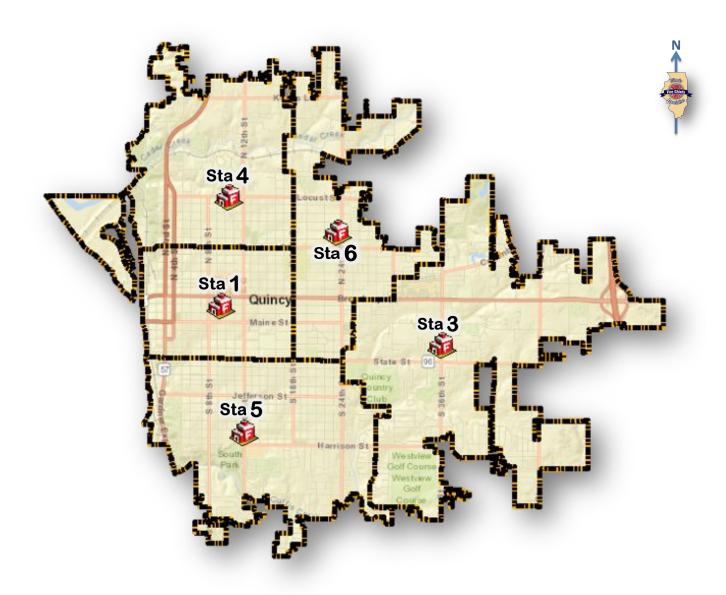
The following demographic data is provided using Esri's demographic estimates for popular variables including: 2018 Total Population, 2018 Household Population, 2018 Median Age, 2018 Median Household Income, 2018 Per Capita Income, 2018 Diversity index and many more. Data is available from country, state, county, ZIP Code, tract, and block group level.

					\$
	TOTAL POPULATION	TOTAL HOUSEHOLDS	> 65 YEARS OF AGE	< 5 YEARS OF AGE	MEDIAN INCOME
TRA	40,053	16,926	8,517	2,447	\$45,120
AOR 1	6,335	2,903	1,002	418	\$29,738
AOR 3	7,893	3,486	2,090	407	\$58,096
AOR 4	6,117	2,348	1,503	389	\$37,214
AOR 5	12,599	5,308	2,551	843	\$15,149
AOR 6	7,109	2,881	1,371	390	\$52,928

STATS ARE WITHIN PRIMARY SERVICE AREA



















































**QUINT** 

**E2** 

**BLS** 

1 OFFICER

1 ENGINEER

3 FIREFIGHTER

STAFFING: MAX 5 MIN 3
FRONTLINE



IC



**ENGINE** 

**E7** 

**BLS** 

1 OFFICER

1 ENGINEER

1 FIREFIGHTER

STAFFING: MAX 0 MIN 3
RESERVE



**ENGINE** 

**E8** 

**BLS** 

1 OFFICER

1 ENGINEER

1 FIREFIGHTER

STAFFING: MAX 3 MIN 3
RESERVE



**SQUAD** 

**RESCUE** 

**BLS** 

1 OFFICER

1 ENGINEER

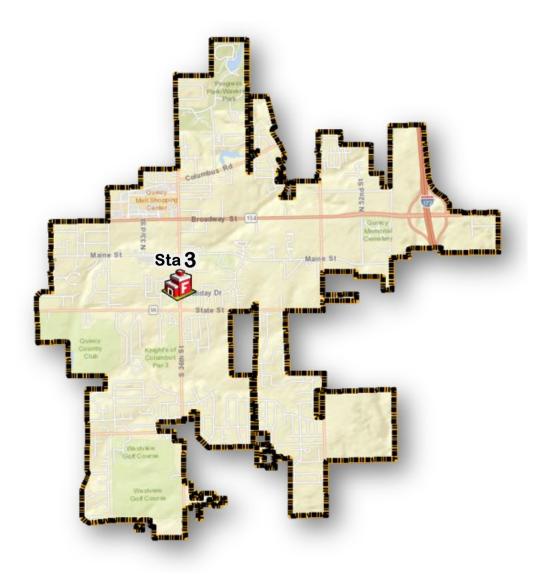
1 FIREFIGHTER

STAFFING: MAX 3 MIN 3
RESERVE

































**E3** 

**BLS** 

1 OFFICER

1 ENGINEER

1 FIREFIGHTER

STAFFING: MAX 3 MIN 3
FRONTLINE



**TRUCK** 

**AERIAL** 

**BLS** 

1 OFFICER

1 ENGINEER

1 FIREFIGHTER

STAFFING: MAX 3 MIN 3
RESERVE

































**E4** 

**BLS** 

1 OFFICER

1 ENGINEER

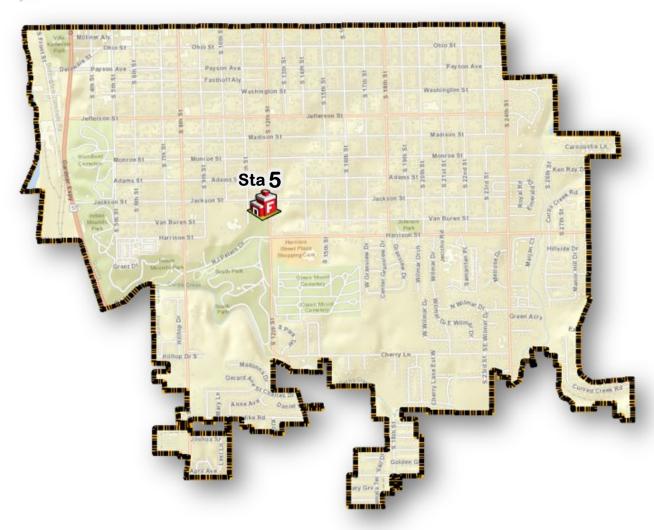
1 FIREFIGHTER

STAFFING: MAX 3 MIN 3 FRONTLINE































**E5** 

**ALS** 

1 OFFICER

1 ENGINEER

1 FIREFIGHTER

STAFFING: MAX 3 MIN 3 FRONTLINE

































**E6** 

**BLS** 

1 OFFICER

1 ENGINEER

1 FIREFIGHTER

STAFFING: MAX 3 MIN 3 FRONTLINE



QUINCY RESOURCE

Service Area Overview
Area Served by Drive Time
Streets Covered by Drive Time
Area and Streets by Time - AoR 1
TRA Coverage - Station 1
Area and Streets by Time - AoR 3
TRA Coverage - Station 3
Area and Streets by Time - AoR 4
TRA Coverage - Station 4
Area and Streets by Time - AoR 5
TRA Coverage - Station 5
Area and Streets by Time AoR 6
TRA Coverage - Station 6











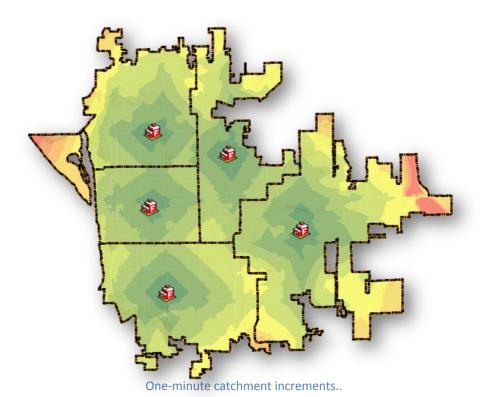


	AREA SERVED	4 MIN CATCHMENT: AREA	STREETS SERVED	4 MIN CATCHMENT: STREETS
TRA	12.7	<b>79</b> %	204.6	82%
AOR 1	1.7	99%	40.5	100%
AOR 3	3.5	66%	38.5	67%
AOR 4	2.3	<b>73</b> %	35.0	85%
AOR 5	2.9	84%	57.4	83%
AOR 6	2.0	83%	35.1	85%
	AREA IN SQUARE MILES		STREETS IN MILES	

STATS ARE WITHIN PRIMARY SERVICE AREA







**4** MINUTE COVERAGE

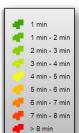
**12.7** 

**AREA IN SQUARE MILES** 

**4** MINUTE COVERAGE

**79%** 

PERCENTAGE OF TRA



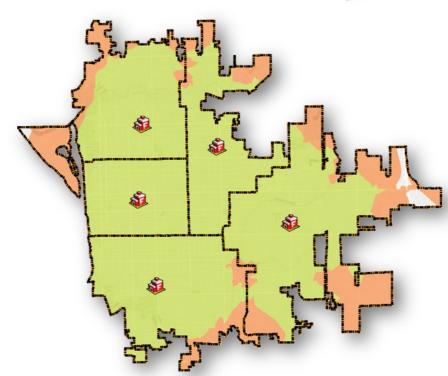
**8** MINUTE COVERAGE



15.9

**AREA IN SQUARE MILES** 

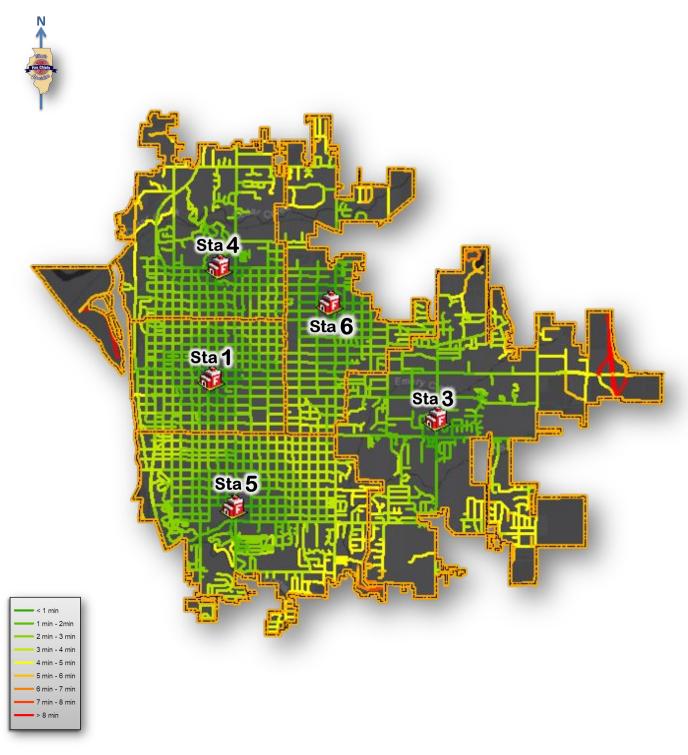
8 MINUTE COVERAGE PERCENTAGE OF TRA



Four-minute and eight-minute catchments.









4 MINUTE COVERAGE
204.6

ROAD MILES









**4** MINUTE COVERAGE

**AREA IN SQUARE MILES** 

**4** MINUTE COVERAGE



99%

PERCENTAGE OF AOR









40.7

**ROAD MILES** 

**4** MINUTE COVERAGE

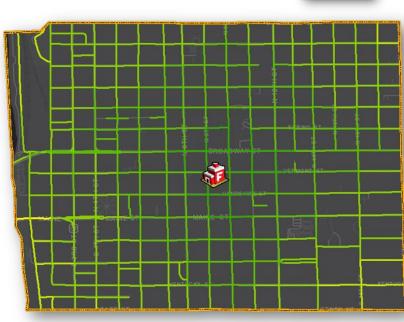


40.5

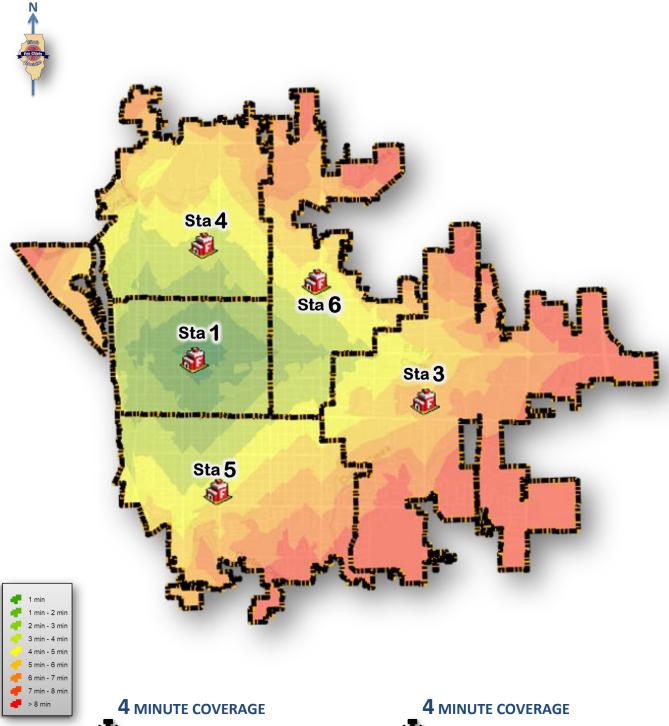
**ROAD MILES** 

**4** MINUTE COVERAGE

**100%** PERCENTAGE OF AOR









4.2

**AREA IN SQUARE MILES** 

**8** MINUTE COVERAGE



**13.0** 

**AREA IN SQUARE MILES** 



**26**%

PERCENTAGE OF TRA

8 MINUTE COVERAGE

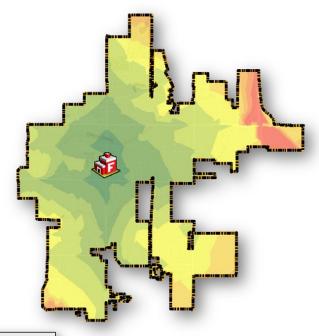


81%

PERCENTAGE OF TRA









3.5

**AREA IN SQUARE MILES** 

**4** MINUTE COVERAGE



66%

PERCENTAGE OF AOR









**57.5** 

**ROAD MILES** 

**4** MINUTE COVERAGE



38.5

**ROAD MILES** 

**4** MINUTE COVERAGE

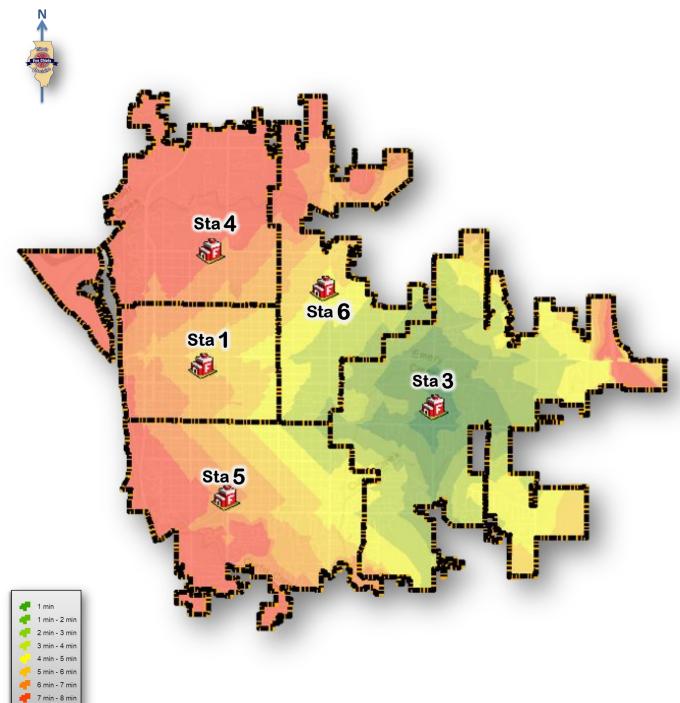


**67%** 

PERCENTAGE OF AOR







**4** MINUTE COVERAGE



4.4

**AREA IN SQUARE MILES** 

**8** MINUTE COVERAGE



11.78

**AREA IN SQUARE MILES** 

**4** MINUTE COVERAGE



**28%** 

PERCENTAGE OF TRA

**8** MINUTE COVERAGE

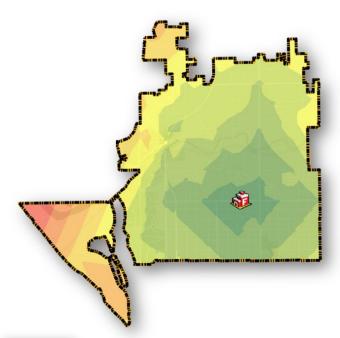


**73**%

PERCENTAGE OF TRA







**4** MINUTE COVERAGE 2.3

**AREA IN SQUARE MILES** 

**4** MINUTE COVERAGE



73%

PERCENTAGE OF AOR









**41.4** 

**ROAD MILES** 

**4** MINUTE COVERAGE



35.0

**ROAD MILES** 

**4** MINUTE COVERAGE

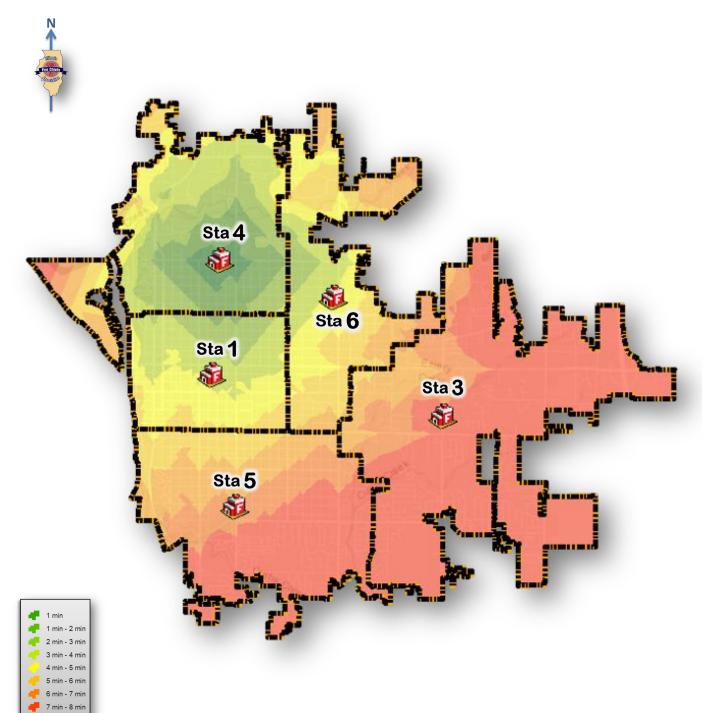


85%

PERCENTAGE OF AOR









3.6

**AREA IN SQUARE MILES** 

**8** MINUTE COVERAGE



10.1

**AREA IN SQUARE MILES** 

**4** MINUTE COVERAGE



**22**%

PERCENTAGE OF TRA

8 MINUTE COVERAGE

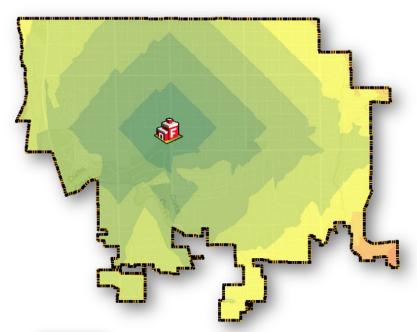


63%

PERCENTAGE OF TRA









2.9

**AREA IN SQUARE MILES** 

**4** MINUTE COVERAGE



84%

PERCENTAGE OF AOR









**68.7** 

**ROAD MILES** 

**4** MINUTE COVERAGE



57.4

**ROAD MILES** 

**4** MINUTE COVERAGE

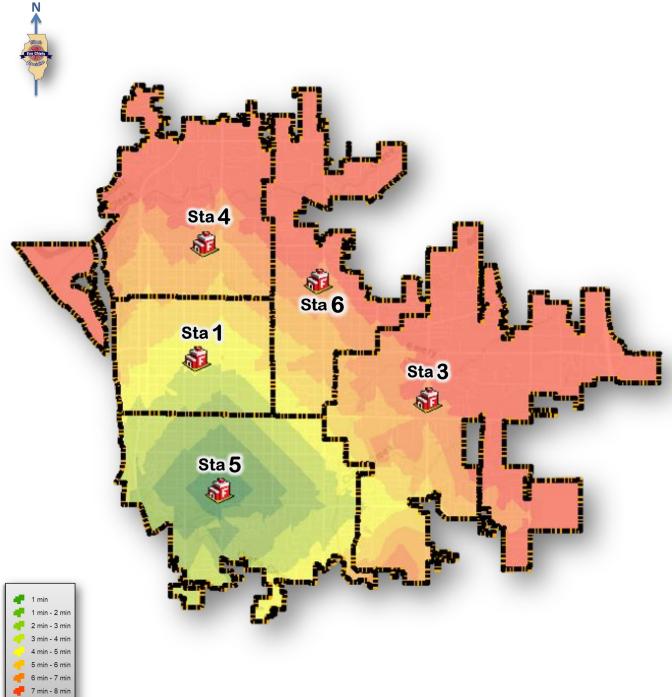


83%

PERCENTAGE OF AOR









3.3

**AREA IN SQUARE MILES** 

**8** MINUTE COVERAGE



9.7

**AREA IN SQUARE MILES** 

**4** MINUTE COVERAGE



**21%** 

PERCENTAGE OF TRA

8 MINUTE COVERAGE

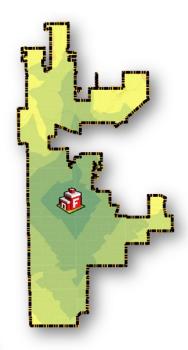


**61%** 

PERCENTAGE OF TRA







**AREA IN SQUARE MILES** 

**4** MINUTE COVERAGE



83%

PERCENTAGE OF AOR









41.5

**ROAD MILES** 

**4** MINUTE COVERAGE



35.1

**ROAD MILES** 

**4** MINUTE COVERAGE

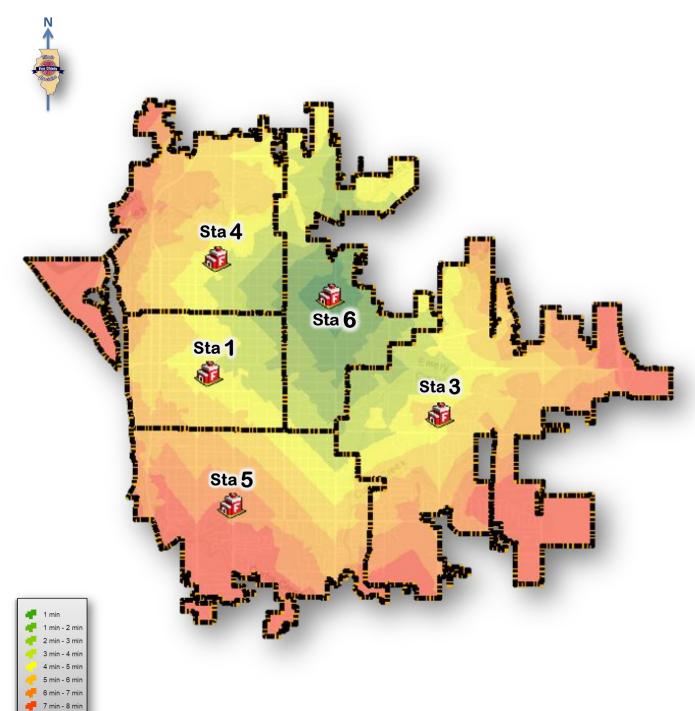


85%

PERCENTAGE OF AOR









3.7

**AREA IN SQUARE MILES** 

**8** MINUTE COVERAGE



13.3

**AREA IN SQUARE MILES** 

**4** MINUTE COVERAGE



**23%** 

PERCENTAGE OF TRA

8 MINUTE COVERAGE



83%

PERCENTAGE OF TRA





# **All Incidents**

Incidents by Year

NFIRS Group 100

NFIRS Group 200

NFIRS Group 300

NFIRS Group 400

NFIRS Group 500

NFIRS Group 600

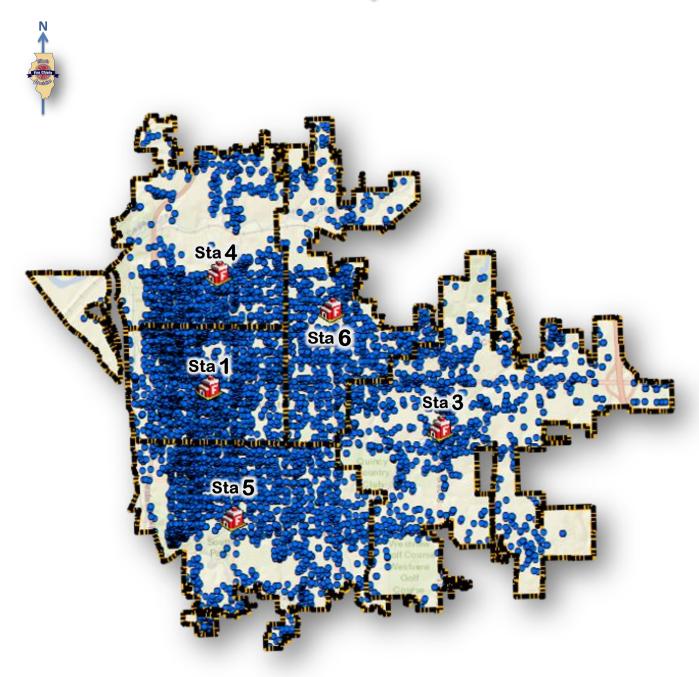
NFIRS Group 700

NFIRS Group 800

NFIRS Group 900









# **QUINCY FIRE DEPT**

**SOURCE OF INCIDENT DATA** 



**JAN 2015 - DEC 2018** 

**INCIDENT TIME PERIOD** 



16,249 **TRA** INCIDENTS





#### **All Incident**

	2015	2016	2017	2,018
In TRA	4,115	4,226	4,331	3,577
Outside TRA	45	52	67	43

#### **Incident by Class In District**

	2015	2016	2017	2,018
Fire	208	163	172	168
EMS	2,413	2,533	2,680	2,302
<b>Other</b>	1,494	1,530	1,479	1,107

#### **Incident by Class Outside District**

	2015	2016	2017	2,018
Fire	9	10	14	13
EMS	12	14	6	7
Other	24	28	47	23

#### **Incident Classes:**

Fire: All NFIRS group 100 EMS: All NFIRS group 300

Other: All NFIRS groups excluding groups 100 and 300





## Fire

Brush or brush-and-grass mixture fire	74
Building fire	173
Camper or recreational vehicle (RV) fire	3
Chimney or flue fire, confined to chimney or flue	1
Construction or demolition landfill fire	4
Cooking fire, confined to container	55
Cultivated vegetation, crop fire, other	3
Dumpster or other outside trash receptacle fire	31
Fire in mobile home used as fixed residence	7
Fire in motorhome, camper, recreational vehicle	1
Fires in structure other than in a building	10
Forest, woods or wildland fire	9
Fuel burner/boiler malfunction, fire confined	2
Grass fire	19
Natural vegetation fire, other	40
Off-road vehicle or heavy equipment fire	3
Outside equipment fire	12
Outside gas or vapor combustion explosion	1
Outside rubbish fire, other	1
Outside rubbish, trash or waste fire	149
Outside storage fire	2
Passenger vehicle fire	77
Road freight or transport vehicle fire	5
Special outside fire, other	9
Trash or rubbish fire, contained	20

711





## **Overpressure Rupture Explosion Overheat No Fire**

Excessive heat, scorch burns with no ignition	31
Fireworks explosion (no fire)	1
Overpressure rupture of steam boiler	1
Overpressure rupture of steam pipe or pipeline	2
Overpressure rupture, explosion, overheat other	1

**36** 





#### **Rescue EMS**

EMS call, excluding vehicle accident with injury	94
Extrication of victim(s) from building/structure	4
Extrication of victim(s) from machinery	4
Extrication of victim(s) from vehicle	20
Extrication, rescue, other	7
High-angle rescue	2
Ice rescue	1
Lock-in (if lock out , use 511 )	19
Medical assist, assist EMS crew	9,111
Motor vehicle accident with injuries	410
Motor vehicle accident with no injuries.	181
Motor vehicle/pedestrian accident (MV Ped)	57
Removal of victim(s) from stalled elevator	12
Rescue, EMS incident, other	1
Search for person in water	1
Swimming/recreational water areas rescue	1
Water & ice-related rescue, other	1
Watercraft rescue	2





#### **Hazardous Condition No Fire**

Accident, potential accident, other	1
Arcing, shorted electrical equipment	133
Attempt to burn	4
Attempted burning, illegal action, other	2
Biological hazard, confirmed or suspected	3
Breakdown of light ballast	16
Building or structure weakened or collapsed	8
Carbon monoxide incident	78
Chemical hazard (no spill or leak)	2
Chemical spill or leak	5
Electrical wiring/equipment problem, other	183
Gas leak (natural gas or LPG)	168
Gasoline or other flammable liquid spill	25
Hazardous condition, other	2
Heat from short circuit (wiring), defective/worn	23
Oil or other combustible liquid spill	7
Overheated motor	33
Power line down	174
Radiation leak, radioactive material	1
Refrigeration leak	3
Toxic condition, other	1
Vehicle accident, general cleanup	33

905





## **Service Call**

Animal rescue	2
Assist invalid	1,128
Assist police or other governmental agency	35
Defective elevator, no occupants	7
Lock-out	15
Person in distress, other	3
Police matter	2
Public service	45
Public service assistance, other	2
Service Call, other	1
Smoke or odor removal	39
Unauthorized burning	166
Water evacuation	1
Water or steam leak	15
Water problem, other	6





#### **Canceled Good Intent**

Authorized controlled burning	166
Dispatched & canceled en route	364
EMS call, party transported by non-fire agency	13
Good intent call, other	21
HazMat release investigation w/no HazMat	234
No incident found on arrival at dispatch address	135
Smoke from barbecue, tar kettle	13
Smoke scare, odor of smoke	210
Steam, vapor, fog or dust thought to be smoke	36
Vicinity alarm (incident in other location)	1
Wrong location	6





#### **False Alarm False Call**

Alarm system activation, no fire - unintentional	325
Alarm system sounded due to malfunction	191
Bomb scare - no bomb	2
Carbon monoxide detector activation, no CO	25
Central station, malicious false alarm	85
CO detector activation due to malfunction	142
Detector activation, no fire - unintentional	59
Extinguishing system activation	1
False alarm or false call, other	8
Heat detector activation due to malfunction	10
Local alarm system, malicious false alarm	14
Malicious, mischievous false call, other	10
Municipal alarm system, malicious false alarm	2
Smoke detector activation due to malfunction	334
Smoke detector activation, no fire - unintentional	650
Sprinkler activation due to malfunction	40
Sprinkler activation, no fire - unintentional	42
System malfunction, other	3
Telephone, malicious false alarm	5
Unintentional transmission of alarm, other	9





#### **Severe Weather and Natural Disaster**

	2	
Wind storm, tornado/hurricane assessment	1	
Lightning strike (no fire)	1	





## **Special Incident Type**

	44	
Special type of incident, other	31	
Citizen complaint	13	





TRA

AoR 1

AoR 3

AoR 4

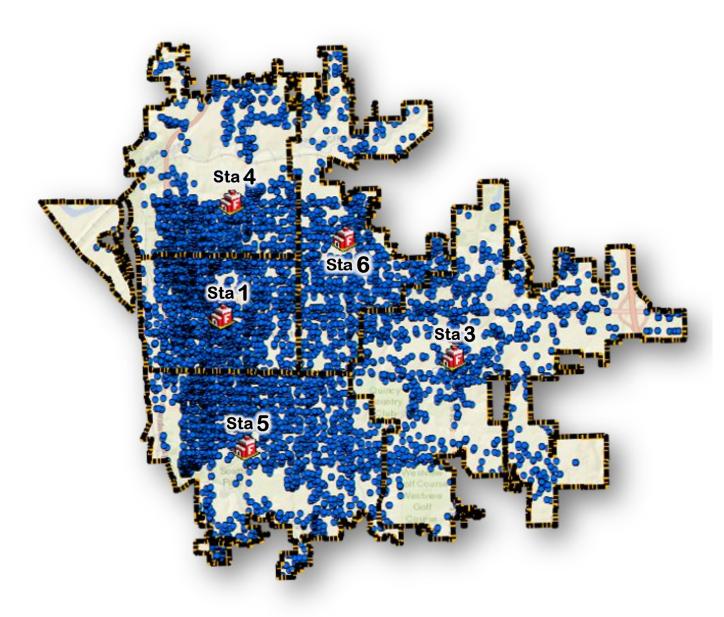
AoR 5

AoR 6









100	200	300	400	500	600	700	800	900
711	36	9,928	905	1,467	1,199	1,957	2	44
4.4%	0.2%	61.1%	5.6%	9.0%	7.4%	12.0%	0.0%	0.3%

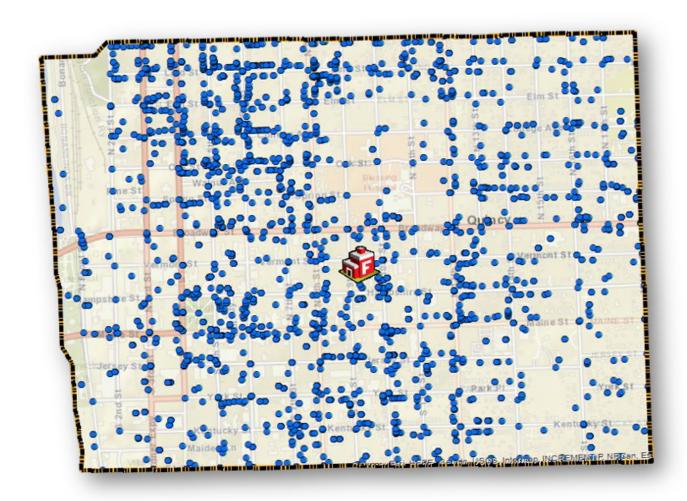












100	200	300	400	500	600	700	800	900
211	11	3,346	244	441	420	529	1	18
4.0%	0.2%	64.1%	4.7%	8.4%	8.0%	10.1%	0.0%	0.3%

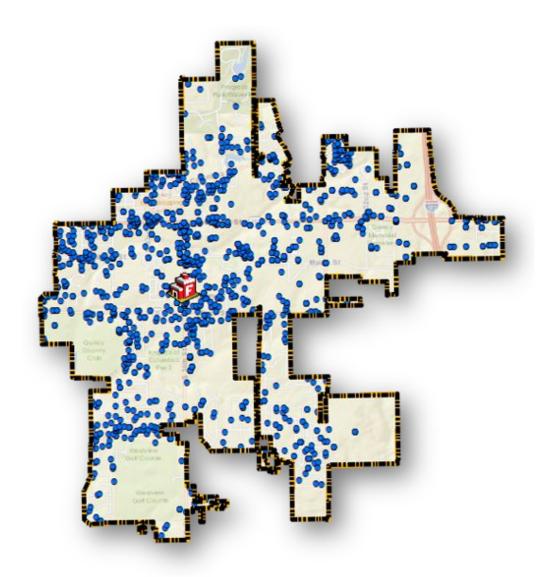












100	200	300	400	500	600	700	800
106	6	1,993	135	339	195	519	1
3.2%	0.2%	60.5%	4.1%	10.3%	5.9%	15.7%	0.0%

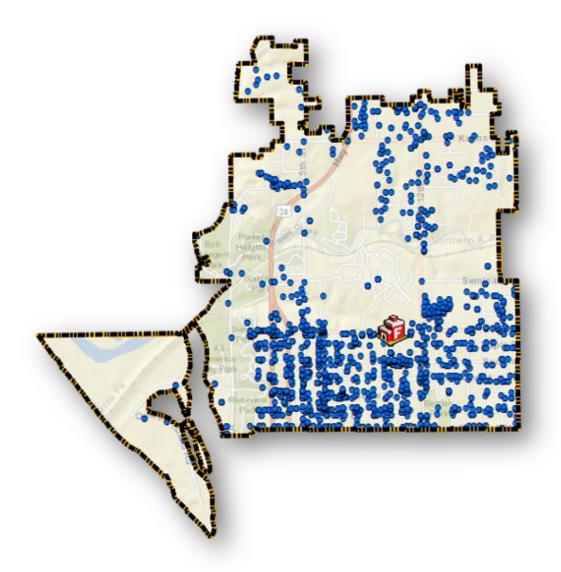












100	200	300	400	500	600	700	900
126	5	1,467	131	266	200	315	1
5.0%	0.2%	58.4%	5.2%	10.6%	8.0%	12.5%	0.0%

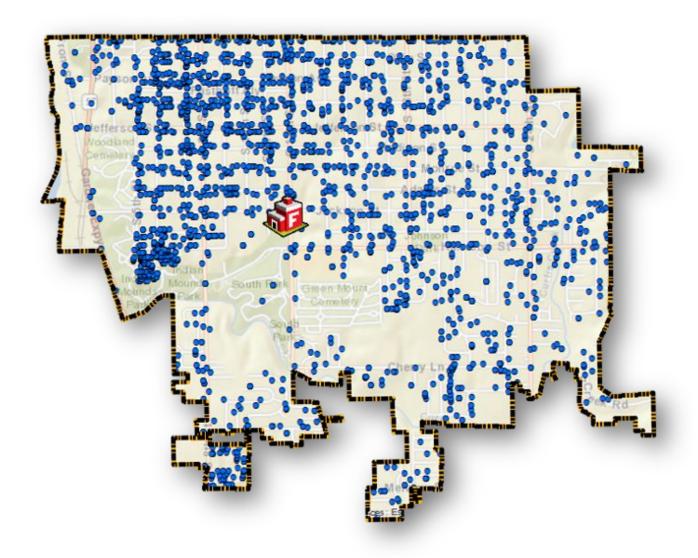












100	200	300	400	500	600	700	900
169	13	2,163	263	306	250	344	17
4.8%	0.4%	61.4%	7.5%	8.7%	7.1%	9.8%	0.5%

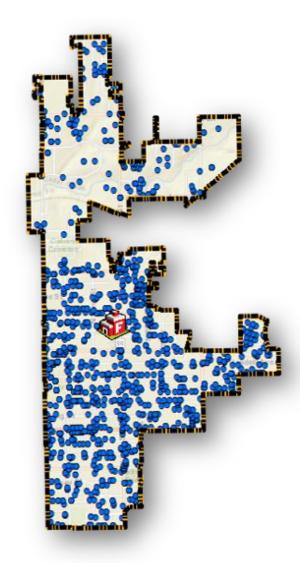












100	200	300	400	500	600	700	900
99	1	959	132	115	134	250	6
5.8%	0.1%	56.5%	7.8%	6.8%	7.9%	14.7%	0.4%





# **All Incidents**

NFIRS Group 100

NFIRS Group 200

NFIRS Group 300

NFIRS Group 400

NFIRS Group 500

NFIRS Group 600

NFIRS Group 700

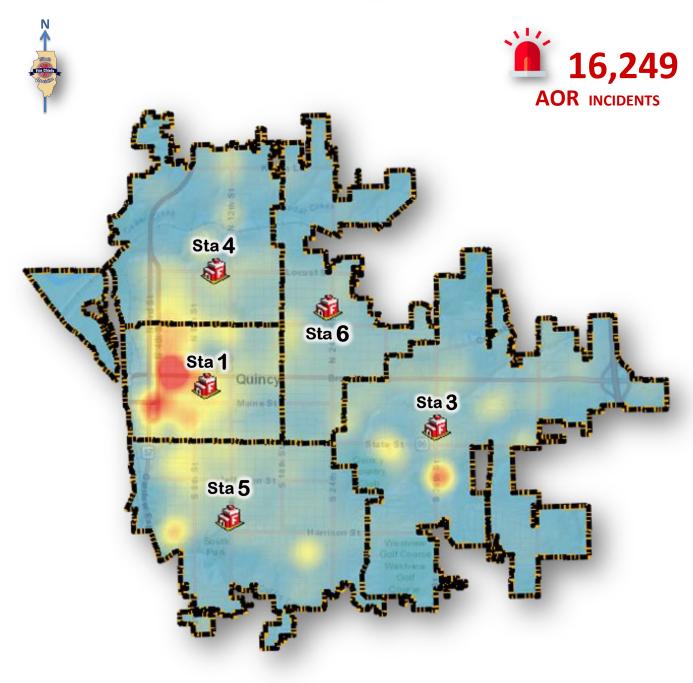
NFIRS Group 800

NFIRS Group 900



**Incident Hotspots** 





**Percentage of TRA Incidents** 











STATION 1

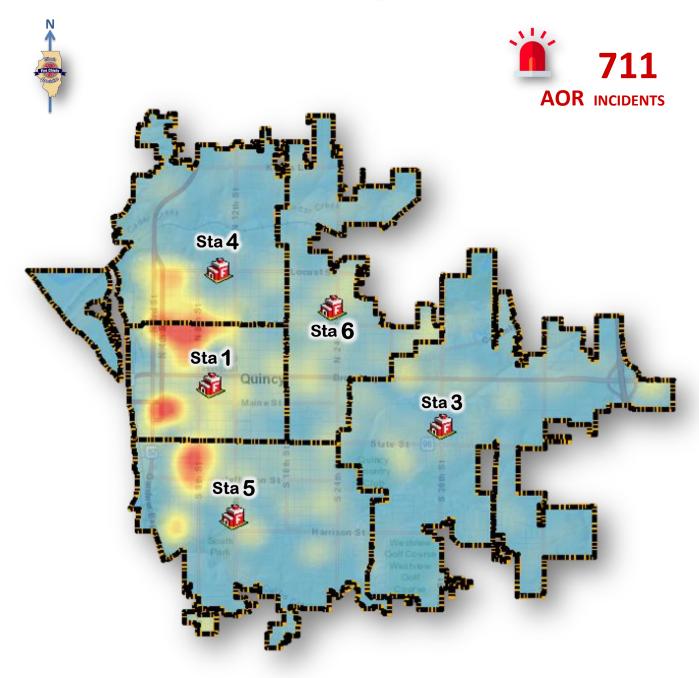
STATION 3

STATION 4

STATION 5







NFIRS 100: Fire

**Percentage of TRA Incidents** 









STATION 1

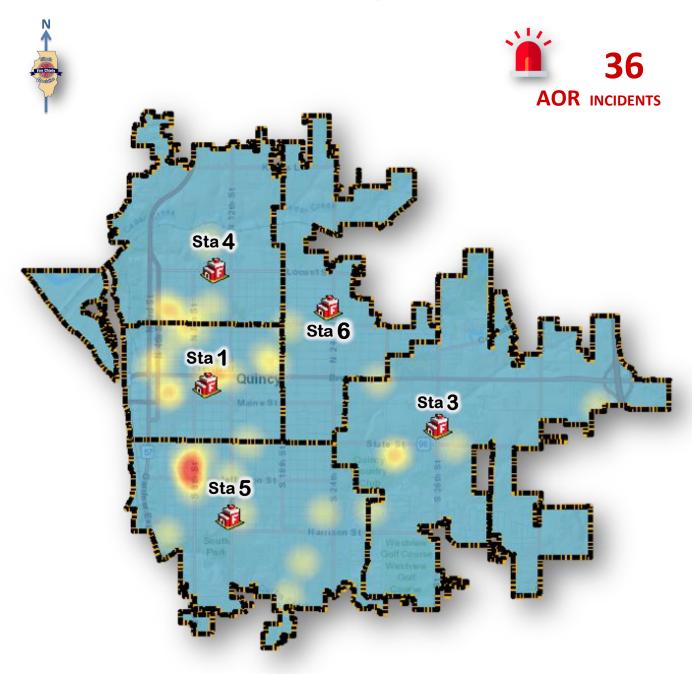
STATION 3

STATION 4

STATION 5







**NFIRS 200: Overpressure Rupture Explosion Overheat No Fire** 

**Percentage of TRA Incidents** 









STATION 1

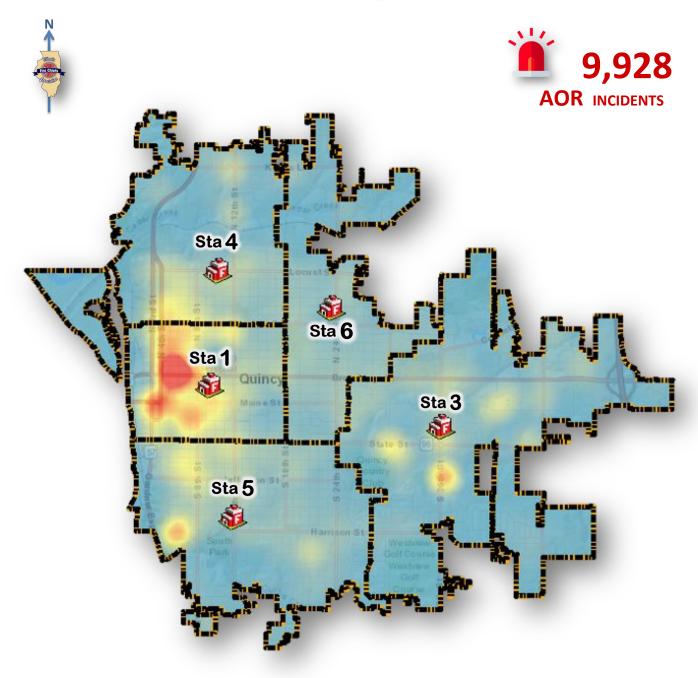
STATION 3

STATION 4

STATION 5







**NFIRS 300: Rescue EMS** 

**Percentage of TRA Incidents** 







STATION 1

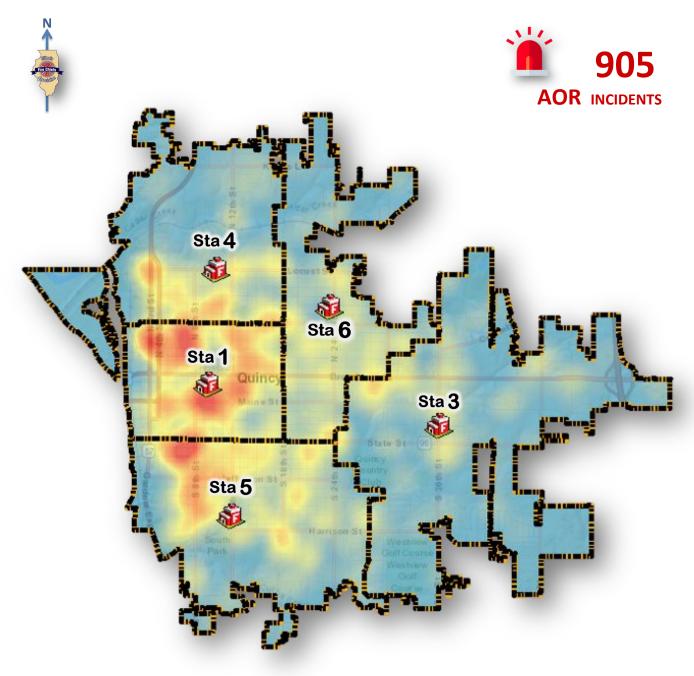
STATION 3

STATION 4

STATION 5







**NFIRS 400: Hazardous Condition No Fire** 

**Percentage of TRA Incidents** 









STATION 1

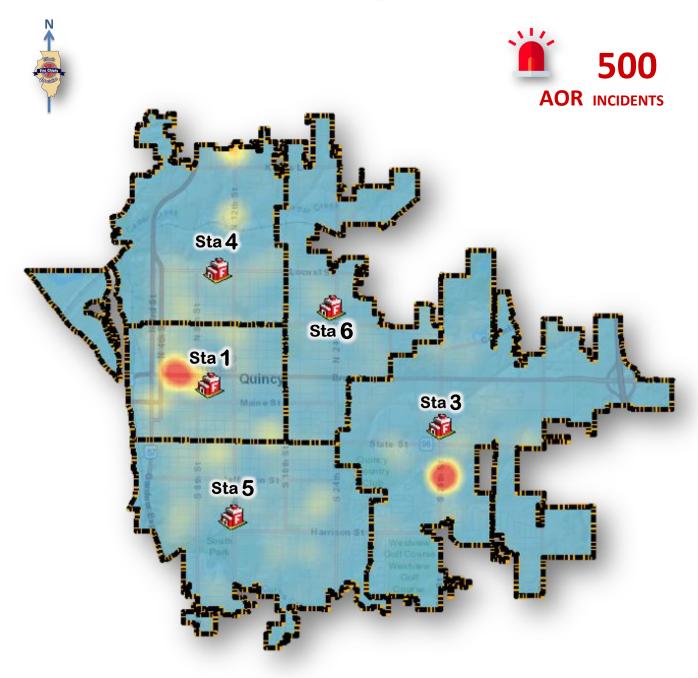
STATION 3

STATION 4

STATION 5







NFIRS 500: Service Call

**Percentage of TRA Incidents** 

**31% 323% 321% 318% 37%** 



STATION 1

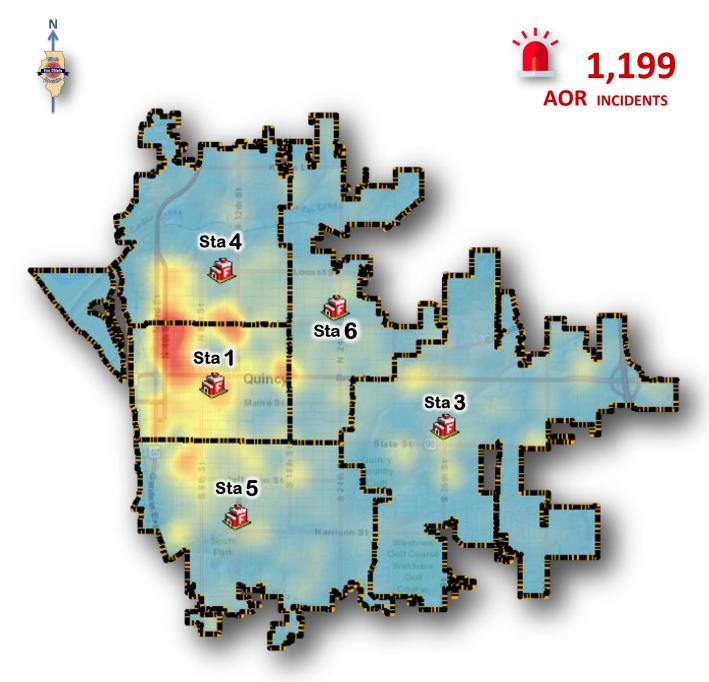
STATION 3

STATION 4

STATION 5







**NFIRS 600: Canceled Good Intent** 

**Percentage of TRA Incidents** 

**③35% ③16% ③17% ③21% ③11%** 

STATION 1

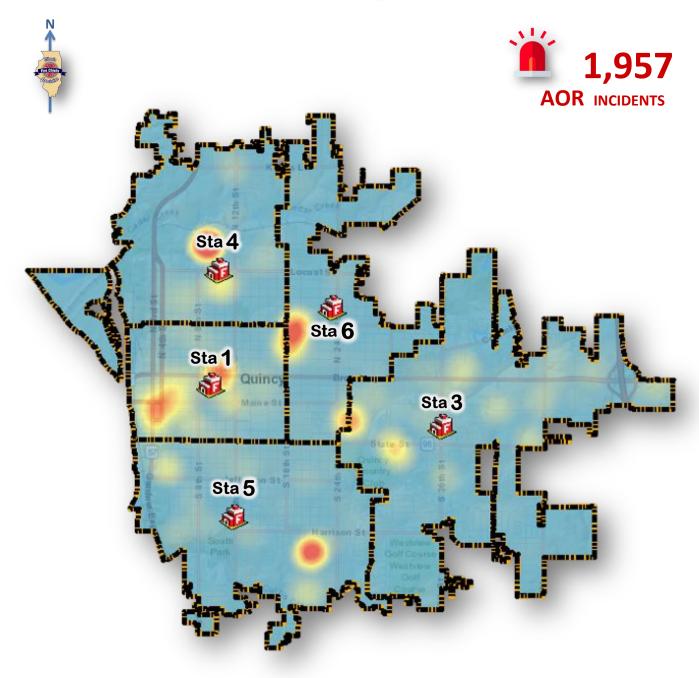
STATION 3

STATION 4

STATION 5







**NFIRS 700: False Alarm False Call** 

**Percentage of TRA Incidents** 





STATION 1

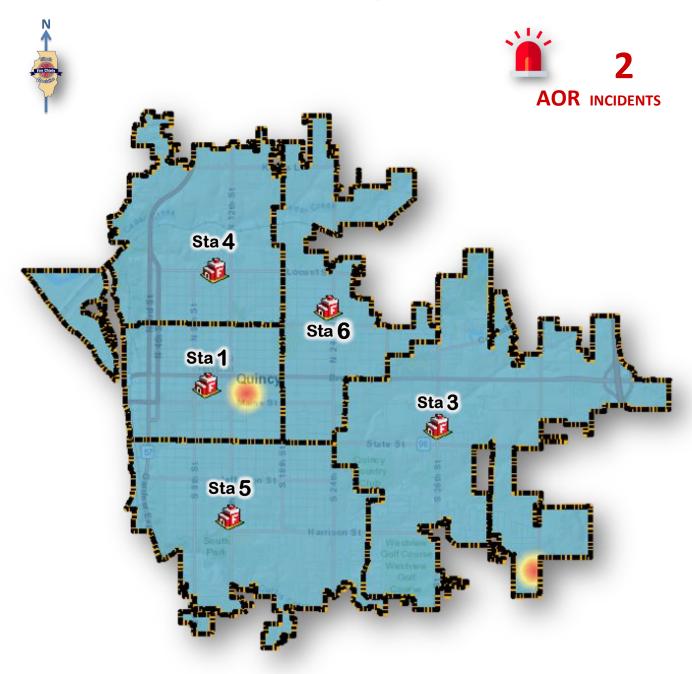
STATION 3

STATION 4

STATION 5







**NFIRS 800: Severe Weather and natural Disaster** 

**Percentage of TRA Incidents** 









**©** 0% **©** 0%



STATION 1

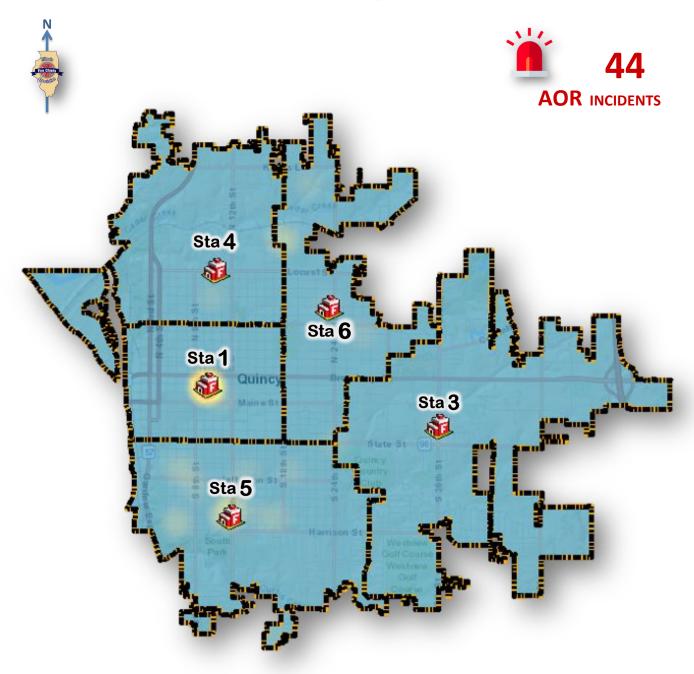
STATION 3

STATION 4

STATION 5







**NFIRS 900: Special Incident Type** 

**Percentage of TRA Incidents** 

**©** 41% **©** 4%









STATION 1

STATION 3

STATION 4

STATION 5





Incidents & Streets by Drive Time - TRA
TRA Incidents

Response Times - TRA

Incidents & Streets by Drive Time - AoR 1

AoR 1 Incidents

Response Times - AoR 1

Incidents & Streets by Drive Time - AoR 3

AoR 3 Incidents

Response Times - AoR 3

Incidents & Streets by Drive Time - AoR 4
AoR 4 Incidents

Response Times - AoR 4

Incidents & Streets by Drive Time - AoR 5
AoR 5 Incidents

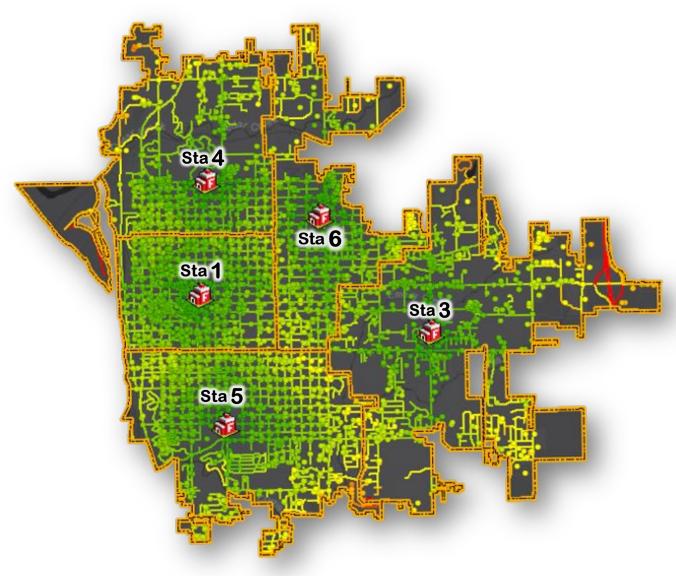
Response Times - AoR 5

Incidents & Streets by Drive Time - AoR 6
AoR 6 Incidents
Response Times - AoR 6









Incidents and streets are displayed based on travel time from the closest fire station.



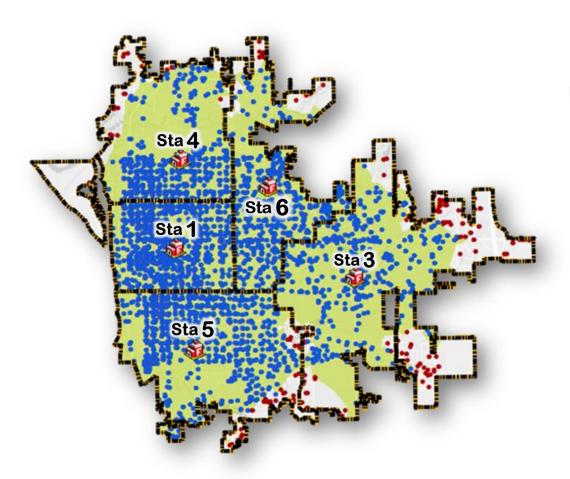












**@** 100% **INCIDENTS WITH MULTI-STATION COVERAGE** 

**8** MINUTE ERF

**©** 59%

**5** STATION COVERAGE

**8** MINUTE **ERF** 

**@** 23%

**4** STATION COVERAGE

**8** MINUTE ERF

**©** 15%

**3** STATION COVERAGE

**8** MINUTE **ERF** 

3%

2 STATION COVERAGE



INC RESPONSE TIME

91%

WITHIN 4 CATCHMENT

WITHIN 4 CATCHMENT

INC RESPONSE TIME INC RESPONSE TIME

COMPLETE TRA

INC RESPONSE TIME





	90th %	80th %	<b>70</b> th %	<b>60th</b> %	50th %
All	0:05:21	0:04:22	0:03:53	0:03:31	0:03:13
Fire	0:04:34	0:03:54	0:03:27	0:03:10	0:02:52
EMS	0:04:35	0:04:00	0:03:37	0:03:19	0:03:03



## All Incidents Response Time (h:mm:ss)

	90th %	80th %	70th %	60th %	50th %
Ideal	0:03:36	0:03:18	0:03:08	0:02:54	0:02:41
Historic	0:05:21	0:04:22	0:03:53	0:03:31	0:03:13



#### Fire Incidents Response Time (h:mm:ss)

	90th %	80th %	<b>70th</b> %	60th %	50th %
Ideal	0:03:44	0:03:29	0:03:11	0:03:01	0:02:51
Historic	0:04:34	0:03:54	0:03:27	0:03:10	0:02:52



## EMS Incidents Response Time (h:mm:ss)

	90th %	80th %	70th %	60th %	50th %
Ideal	0:03:37	0:03:18	0:03:10	0:02:54	0:02:42
Historic	0:04:35	0:04:00	0:03:37	0:03:19	0:03:03

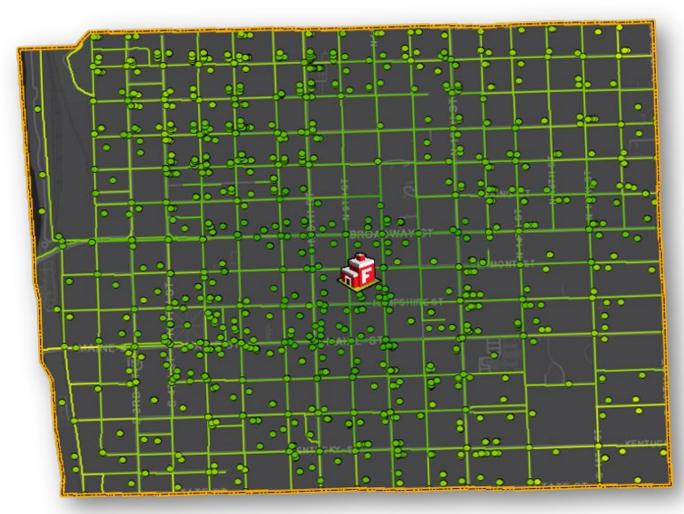


	90th %	80th %	<b>70</b> th %	<b>60</b> th %	50th %
Ideal	0:03:33	0:03:18	0:03:07	0:02:50	0:02:41
Historic	0:06:53	0:05:27	0:04:37	0:04:05	0:03:41









Incidents and streets are displayed based on travel time from the closest fire station.



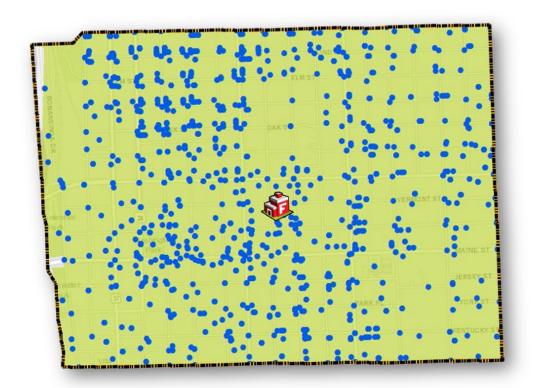














**8** MINUTE **ERF** 

**@** 99%

**5** STATION COVERAGE

**8** MINUTE **ERF** 

**©** 1%

**4** STATION COVERAGE



INC RESPONSE TIME

93%

WITHIN 4 CATCHMENT

INC RESPONSE TIME

93% within 4 catchment

INC RESPONSE TIME

93% complete TRA

INC RESPONSE TIME





	90th %	80th %	<b>70</b> th %	<b>60th</b> %	50th %
All	0:05:24	0:04:13	0:03:42	0:03:19	0:03:00
Fire	0:04:48	0:03:53	0:03:19	0:02:54	0:02:40
EMS	0:04:28	0:03:54	0:03:30	0:03:10	0:02:53



#### All Incidents Response Time (h:mm:ss)

	90th %	80th %	/0th %	60th %	50tn %
Ideal	0:03:39	0:03:19	0:03:07	0:02:49	0:02:36
Historic	0:05:24	0:04:13	0:03:42	0:03:19	0:03:00



#### Fire Incidents Response Time (h:mm:ss)

	90th %	80th %	<b>70th</b> %	60th %	50th %
Ideal	0:03:41	0:03:26	0:03:01	0:02:54	0:02:44
Historic	0:04:48	0:03:53	0:03:19	0:02:54	0:02:40



# EMS Incidents Response Time (h:mm:ss)

	90tn %	80tn %	/Utn %	60tn %	50tn %
Ideal	0:03:39	0:03:20	0:03:10	0:02:49	0:02:40
Historic	0:04:28	0:03:54	0:03:30	0:03:10	0:02:53



	90th %	80th %	<b>70</b> th %	60th %	50th %
Ideal	0:03:33	0:03:18	0:03:03	0:02:48	0:02:31
Historic	0:07:20	0:05:50	0:04:31	0:03:47	0:03:21







Incidents and streets are displayed based on travel time from the closest fire station.



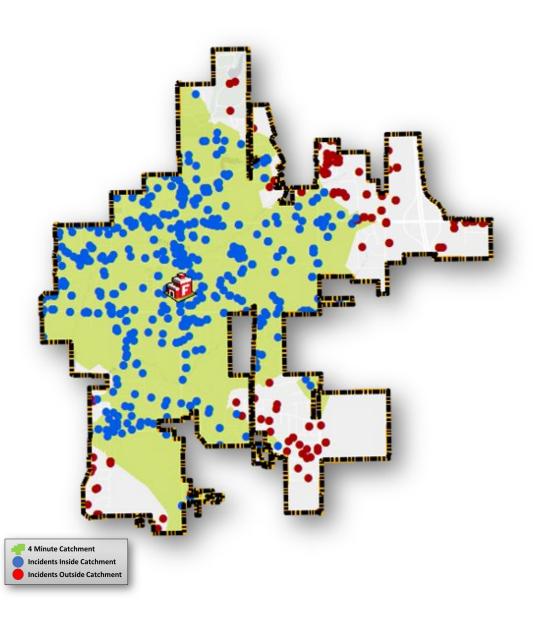












**@** 98% **INCIDENTS WITH MULTI-STATION COVERAGE** 

**8** MINUTE ERF

**©** 24%

**5** STATION COVERAGE

**8** MINUTE ERF

**@** 34%

**4** STATION COVERAGE

**8** MINUTE ERF

**@** 30%

**3** STATION COVERAGE

**8** MINUTE **ERF** 

**10%** 

2 STATION COVERAGE

INC RESPONSE TIME

**77%** WITHIN 4 CATCHMENT INC RESPONSE TIME

WITHIN 4 CATCHMENT

COMPLETE TRA

INC RESPONSE TIME INC RESPONSE TIME





	90th %	80th %	<b>70th</b> %	<b>60th</b> %	50th %
All	0:05:20	0:04:19	0:03:48	0:03:27	0:03:09
Fire	0:04:29	0:03:46	0:03:32	0:03:13	0:02:57
EMS	0:04:23	0:03:48	0:03:28	0:03:11	0:02:56



# All Incidents Response Time (h:mm:ss)

	90th %	80th %	70th %	60th %	50th %
Ideal	0:03:25	0:03:16	0:03:05	0:02:56	0:02:43
Historic	0:05:20	0:04:19	0:03:48	0:03:27	0:03:09



#### Fire Incidents Response Time (h:mm:ss)

	90th %	80th %	<b>70th</b> %	60th %	50th %
Ideal	0:03:49	0:03:32	0:03:22	0:03:09	0:03:00
Historic	0:04:29	0:03:46	0:03:32	0:03:13	0:02:57



#### EMS Incidents Response Time (h:mm:ss)

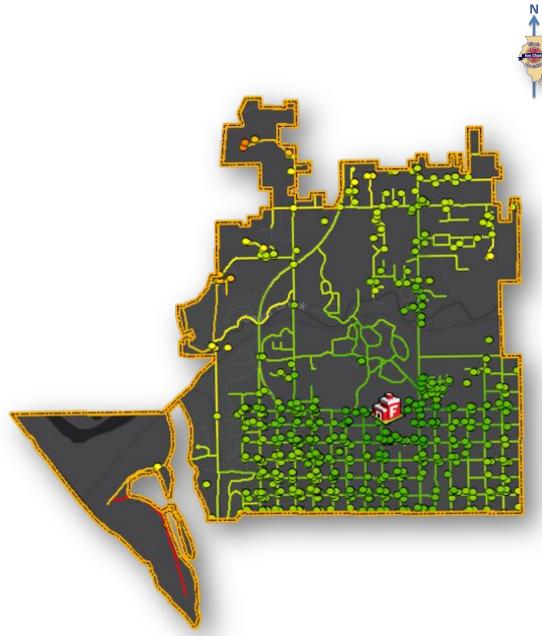
	90th %	80th %	70th %	60th %	50th %
Ideal	0:03:25	0:03:16	0:03:04	0:02:57	0:02:43
Historic	0:04:23	0:03:48	0:03:28	0:03:11	0:02:56



	90th %	80th %	<b>70</b> th %	60th %	50th %
Ideal	0:03:24	0:03:15	0:03:07	0:02:54	0:02:40
Historic	0:06:41	0:05:28	0:04:43	0:04:11	0:03:44







Incidents and streets are displayed based on travel time from the closest fire station.



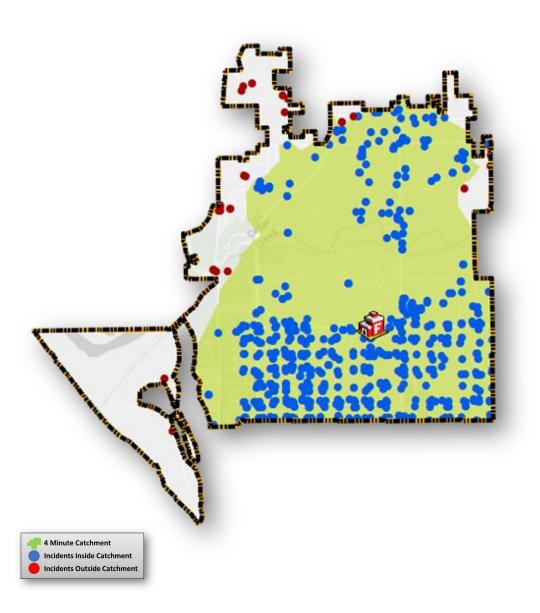












**@** 100% **INCIDENTS WITH MULTI-STATION COVERAGE** 

**8** MINUTE ERF

**@** 28%

**5** STATION COVERAGE

**8** MINUTE ERF

**@** 43%

**4** STATION COVERAGE

**8** MINUTE ERF

**@** 28%

**3** STATION COVERAGE

**8** MINUTE **ERF** 

1%

2 STATION COVERAGE

INC RESPONSE TIME

WITHIN 4 CATCHMENT

INC RESPONSE TIME

WITHIN 4 CATCHMENT

INC RESPONSE TIME

COMPLETE TRA

INC RESPONSE TIME





	90th %	80th %	<b>70th</b> %	60th %	50th %
All	0:05:07	0:04:25	0:04:00	0:03:41	0:03:23
Fire	0:05:22	0:04:25	0:04:05	0:03:23	0:02:45
EMS	0:04:37	0:04:07	0:03:43	0:03:25	0:03:09



#### All Incidents Response Time (h:mm:ss)

	90tn %	80tn %	/Utn %	60tn %	50tn %
Ideal	0:03:47	0:03:23	0:03:02	0:02:41	0:02:41
Historic	0:05:07	0:04:25	0:04:00	0:03:41	0:03:23



#### Fire Incidents Response Time (h:mm:ss)

	90th %	80th %	<b>70th</b> %	60th %	50th %
Ideal	0:03:57	0:03:18	0:03:04	0:02:58	0:02:45
Historic	0:05:22	0:04:25	0:04:05	0:03:23	0:02:45



## **EMS Incidents Response Time (h:mm:ss)**

	90th %	80th %	70th %	60th %	50th %
Ideal	0:03:46	0:03:21	0:02:58	0:02:41	0:02:35
Historic	0:04:37	0:04:07	0:03:43	0:03:25	0:03:09



	90th %	80th %	<b>70</b> th %	60th %	50th %
Ideal	0:03:47	0:03:25	0:03:06	0:02:46	0:02:41
Historic	0:05:33	0:04:47	0:04:17	0:03:55	0:03:40









Incidents and streets are displayed based on travel time from the closest fire station.



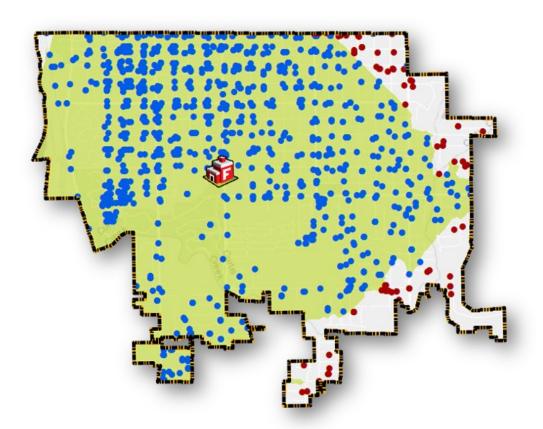












**@** 99% **INCIDENTS WITH MULTI-STATION COVERAGE** 

**8** MINUTE ERF

**@** 49%

**5** STATION COVERAGE

**8** MINUTE ERF

**@** 28%

**4** STATION COVERAGE

**8** MINUTE **ERF** 

**©** 17%

**3** STATION COVERAGE

**8** MINUTE **ERF** 

2 STATION COVERAGE



INC RESPONSE TIME INC RESPONSE TIME

WITHIN 4 CATCHMENT

WITHIN 4 CATCHMENT

COMPLETE TRA

INC RESPONSE TIME INC RESPONSE TIME





	90th %	80th %	<b>70th</b> %	60th %	50th %
All	0:05:11	0:04:22	0:03:56	0:03:35	0:03:18
Fire	0:04:28	0:03:35	0:03:18	0:03:10	0:02:56
EMS	0:04:37	0:04:05	0:03:41	0:03:25	0:03:09



#### All Incidents Response Time (h:mm:ss)

	90th %	80th %	70th %	60th %	50th %
Ideal	0:03:51	0:03:29	0:03:13	0:03:04	0:02:50
Historic	0:05:11	0:04:22	0:03:56	0:03:35	0:03:18



#### Fire Incidents Response Time (h:mm:ss)

	90th %	80th %	<b>70th</b> %	60th %	50th %
Ideal	0:03:41	0:03:22	0:03:09	0:03:01	0:02:52
Historic	0:04:28	0:03:35	0:03:18	0:03:10	0:02:56



# EMS Incidents Response Time (h:mm:ss)

	90th %	80th %	70th %	60th %	50th %
Ideal	0:03:53	0:03:31	0:03:13	0:03:04	0:02:50
Historic	0:04:37	0:04:05	0:03:41	0:03:25	0:03:09



	90th %	80th %	<b>70</b> th %	60th %	50th %
Ideal	0:03:47	0:03:23	0:03:13	0:03:01	0:02:50
Historic	0:07:11	0:05:39	0:04:45	0:04:10	0:03:50









Incidents and streets are displayed based on travel time from the closest fire station.



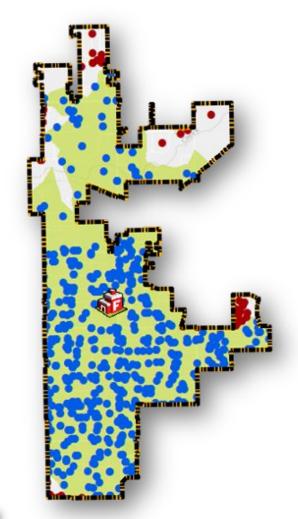














**8** MINUTE ERF

**©** 64%

**5** STATION COVERAGE

**8** MINUTE ERF

**@** 27%

**4** STATION COVERAGE

**8** MINUTE ERF

**@** 7%

**3** STATION COVERAGE

**8** MINUTE **ERF** 

**@** 2%

2 STATION COVERAGE



WITHIN 4 CATCHMENT

WITHIN 4 CATCHMENT

INC RESPONSE TIME INC RESPONSE TIME INC RESPONSE TIME INC RESPONSE TIME

COMPLETE TRA





	90th %	80th %	<b>70</b> th %	60th %	50th %
All	0:05:44	0:04:47	0:04:16	0:03:53	0:03:35
Fire	0:03:53	0:03:25	0:03:22	0:03:18	0:03:07
EMS	0:05:05	0:04:23	0:03:58	0:03:40	0:03:25



Ideal

Historic

## All Incidents Response Time (h:mm:ss)

90th %	80th %	70th %	60th %	50th %
0:03:16	0:03:14	0:03:14	0:02:53	0:02:50
0:05:44	0:04:47	0:04:16	0:03:53	0:03:35



#### Fire Incidents Response Time (h:mm:ss)

	90th %	80th %	<b>70th</b> %	60th %	50th %
Ideal	0:03:35	0:03:29	0:03:21	0:03:15	0:02:54
Historic	0:03:53	0:03:25	0:03:22	0:03:18	0:03:07



# **EMS Incidents Response Time (h:mm:ss)**

	90th %	80th %	70th %	60th %	50th %
Ideal	0:03:14	0:03:14	0:03:14	0:02:59	0:02:50
Historic	0:05:05	0:04:23	0:03:58	0:03:40	0:03:25



	90th %	80th %	<b>70</b> th %	60th %	50th %
Ideal	0:03:30	0:03:14	0:03:06	0:02:50	0:02:39
Historic	0:07:10	0:05:45	0:05:01	0:04:33	0:04:09



Station Details Overview
Jurisdiction Overview
Jurisdiction Area
Area of Responsibility (AoR) 1
Station 1 Details
Area of Responsibility (AoR) 2
Station 2 Details
Area of Responsibility (AoR) 3
Station 3 Details
Area of Responsibility (AoR) 4
Station 4 Details





	RADIO NAME	STATUS	STAFFING MINIMUM	STAFFING MAXIMUM	MEDICAL CAPABILITIES
STATIO	N 1				
AMBULANO	CE 3A15	Active	2	2	ALS
AMBULANO	E 3A16	Active	2	2	ALS
AMBULANO	CE 3A20	Active	2	2	ALS
OTHER	800	Active	1	1	ALS
AMBULANO	CE 3A26	Reserve	2	2	ALS
STATIO	N 2				
AMBULANO	CE 3A17	Active	2	2	ALS
STATIO	N 3				
AMBULANO	CE 3A18	Active	2	2	ALS
STATIO	N 4				
AMBULANO	CE 3A19	Active	2	2	ALS





The following demographic data is provided using Esri's demographic estimates for popular variables including: 2018 Total Population, 2018 Household Population, 2018 Median Age, 2018 Median Household Income, 2018 Per Capita Income, 2018 Diversity index and many more. Data is available from country, state, county, ZIP Code, tract, and block group level.

					\$
	TOTAL POPULATION	TOTAL HOUSEHOLDS	> 65 YEARS OF AGE	< 5 YEARS OF AGE	MEDIAN INCOME
TRA	67,322	27,474	19,948	3,950	\$45,120
AOR 1	53,312	22,055	11,300	3,162	\$50,163
AOR 2	5,500	2,121	1,043	314	\$50,403
AOR 3	4,681	1,838	946	247	\$52,650
AOR 4	3,829	1,460	659	227	\$61,715

STATS ARE WITHIN PRIMARY SERVICE AREA















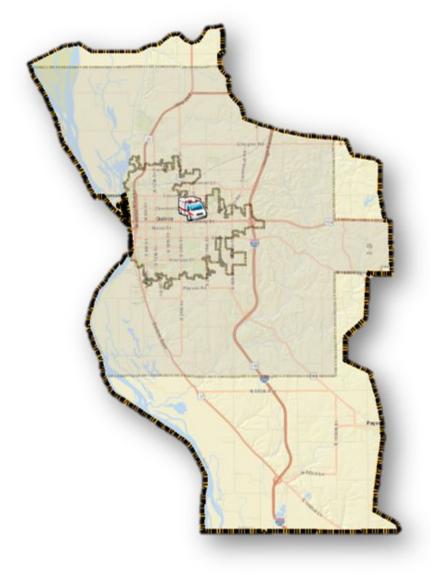






































**AMBULANCE** 

3A15

**ALS** 

**O** OFFICER

1 PARAMEDIC

1 OTHER

STAFFING: MAX 2 MIN 2
FRONTLINE



**AMBULANCE** 

3A16

**ALS** 

O OFFICER

1 PARAMEDIC

1 OTHER

STAFFING: MAX 2 MIN 2
FRONTLINE



**AMBULANCE** 

3A20

**ALS** 

**O** OFFICER

1 PARAMEDIC

1 OTHER

STAFFING: MAX 2 MIN 2
FRONTLINE



**OTHER** 

800

**ALS** 

1 OFFICER



**AMBULANCE** 

3A26

**ALS** 

**O** OFFICER

1 PARAMEDIC

1 OTHER

STAFFING: MAX 2 MIN 2

**FRONTLINE** 

































**ALS** 

**O** OFFICER

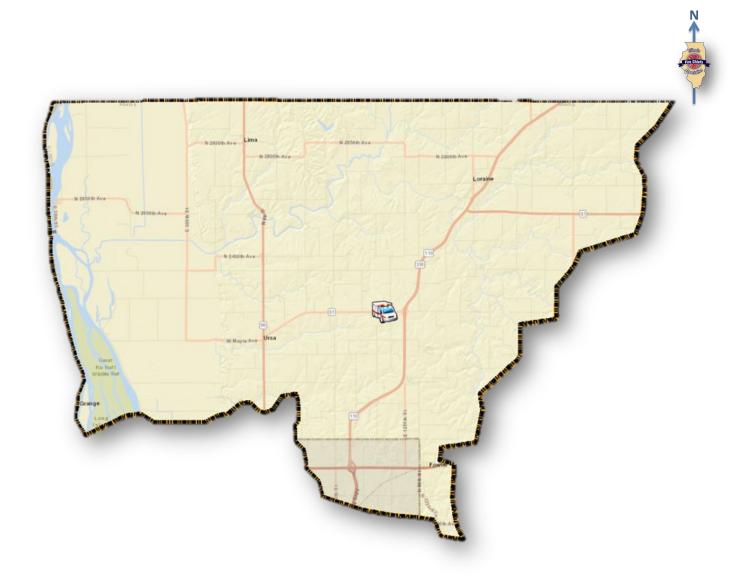
1 PARAMEDIC

1 OTHER

STAFFING: MAX 2 MIN 2
FRONTLINE































**ALS** 

**O** OFFICER

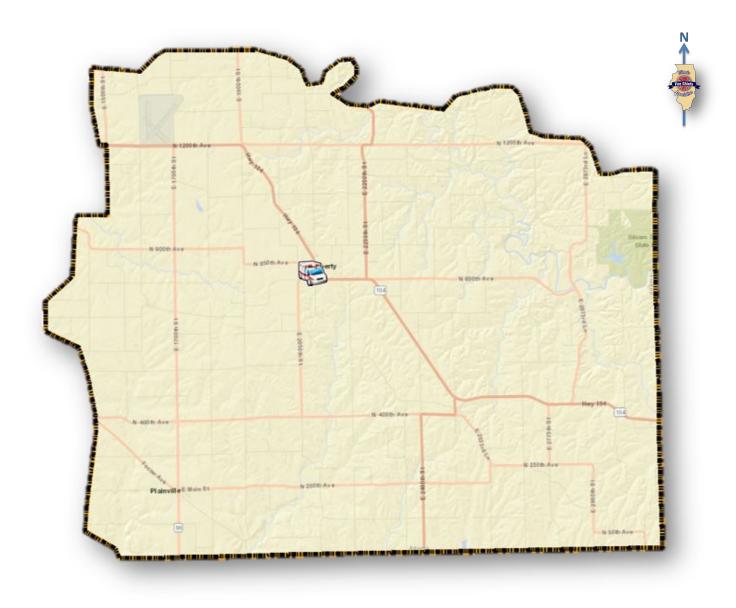
1 PARAMEDIC

1 OTHER

STAFFING: MAX 2 MIN 2
FRONTLINE





























**ALS** 

**O** OFFICER

1 PARAMEDIC

1 OTHER

STAFFING: MAX 2 MIN 2
FRONTLINE

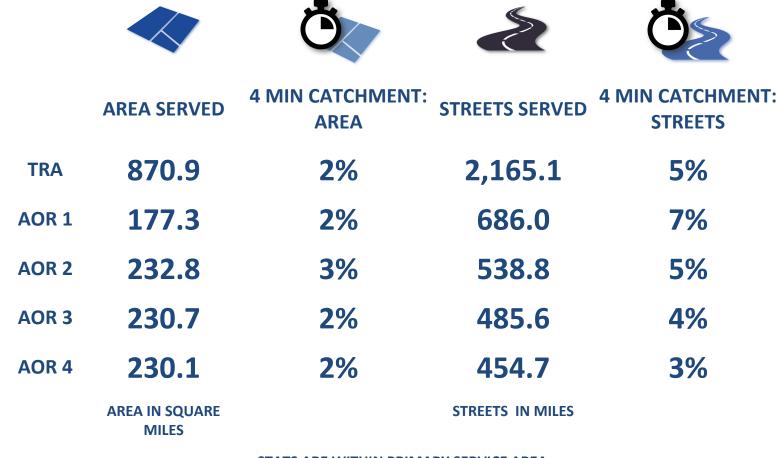




Service Area Overview Area Served by Drive Time Streets Covered by Drive Time Area and Streets by Time - AoR 1 TRA Coverage - Station 1 Area and Streets by Time - AoR 2 TRA Coverage - Station 2 Area and Streets by Time - AoR 3 TRA Coverage - Station 3 Area and Streets by Time - AoR 4 TRA Coverage - Station 4



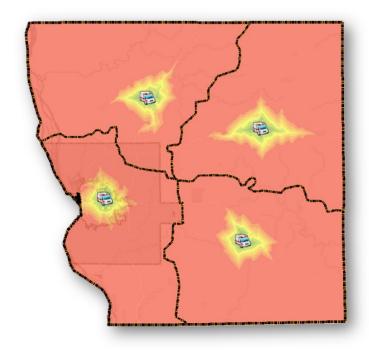




STATS ARE WITHIN PRIMARY SERVICE AREA







4 MINUTE COVERAGE

Ö

19.8

**AREA IN SQUARE MILES** 

**4** MINUTE COVERAGE

Ö

2%

PERCENTAGE OF TRA

One-minute catchment increments..



TIS Chiefs

8 MINUTE COVERAGE



85.2

**AREA IN SQUARE MILES** 

8 MINUTE COVERAGE
10%
PERCENTAGE OF TRA

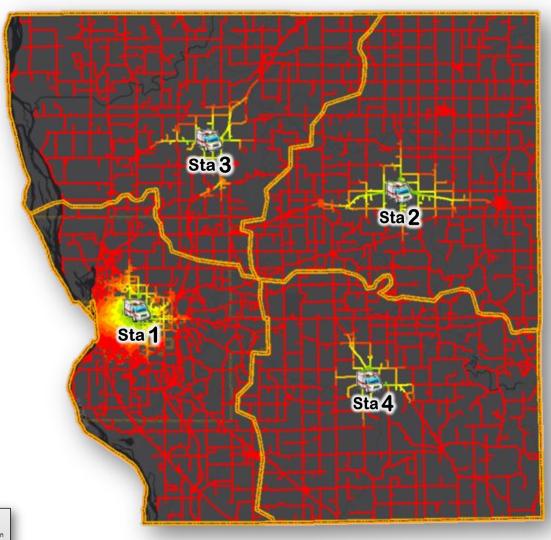


Four-minute and eight-minute catchments.





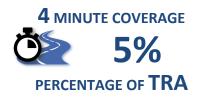




< 1 min</p>
1 min - 2min
2 min - 3 min
3 min - 4 min
4 min - 5 min
5 min - 6 min
6 min - 7 min
7 min - 8 min
> 8 min

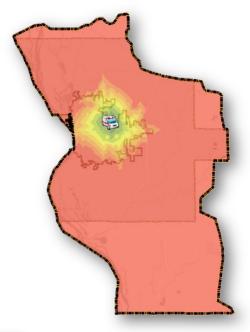












**4** MINUTE COVERAGE



4.1

**AREA IN SQUARE MILES** 

**4** MINUTE COVERAGE



2%

PERCENTAGE OF AOR









686.0

**ROAD MILES** 

**4** MINUTE COVERAGE



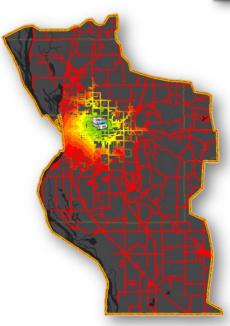
51.0

**ROAD MILES** 

**4** MINUTE COVERAGE



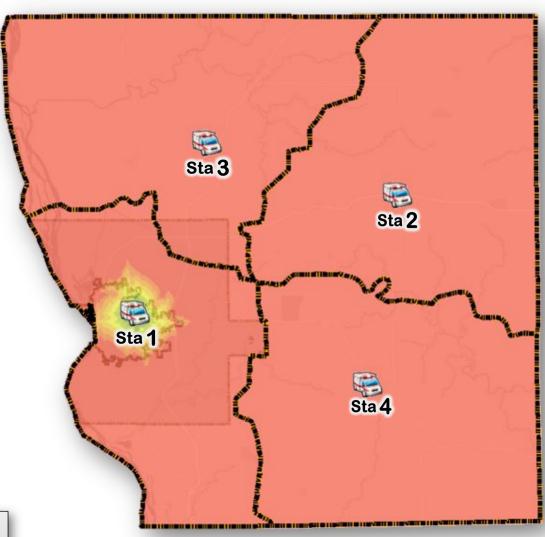
PERCENTAGE OF AOR











1 min
1 min - 2 min
2 min - 3 min
3 min - 4 min
4 min - 5 min
5 min - 6 min
6 min - 7 min
7 min - 8 min
> 8 min

**4** MINUTE COVERAGE



4.1

**AREA IN SQUARE MILES** 

8 MINUTE COVERAGE



19.1

**AREA IN SQUARE MILES** 

**4** MINUTE COVERAGE



< 1%

PERCENTAGE OF TRA

**8** MINUTE COVERAGE

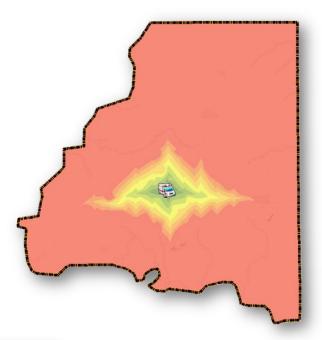


**2**%

PERCENTAGE OF TRA







**4** MINUTE COVERAGE

5.8

**AREA IN SQUARE MILES** 

**4** MINUTE COVERAGE



3%

PERCENTAGE OF AOR









**538.8** 

**ROAD MILES** 

**4** MINUTE COVERAGE



24.8

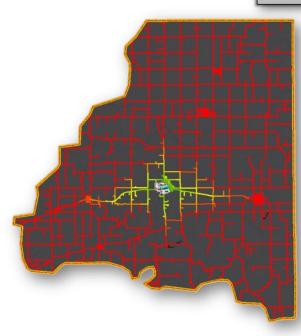
**ROAD MILES** 

**4** MINUTE COVERAGE



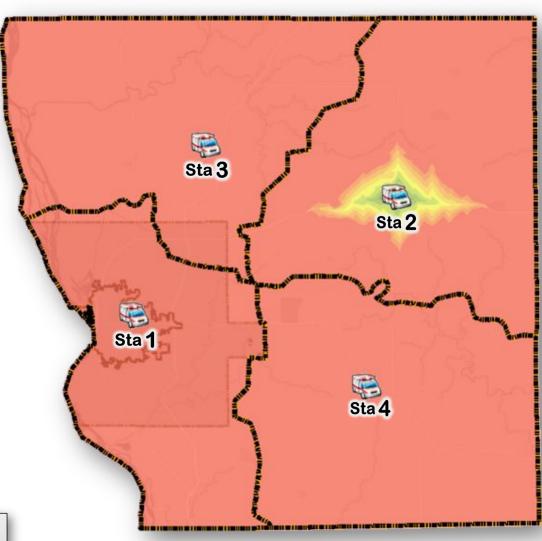
5%

PERCENTAGE OF AOR









1 min 2 min 2 min 2 min 2 min 3 min 4 min 5 min 6 min 7 min 7 min 8 min 8 min 8 min 8 min 8 min 9 8 min

**4** MINUTE COVERAGE



5.8

**AREA IN SQUARE MILES** 

**8** MINUTE COVERAGE



**25.5** 

**AREA IN SQUARE MILES** 

**4** MINUTE COVERAGE



1%

PERCENTAGE OF TRA

8 MINUTE COVERAGE

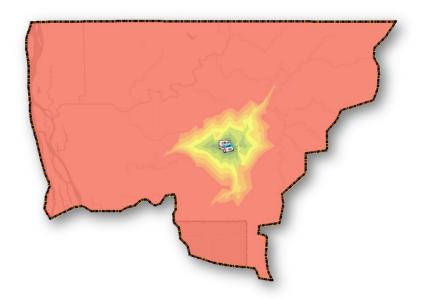


3%

PERCENTAGE OF TRA







**4** MINUTE COVERAGE



4.5

**AREA IN SQUARE MILES** 

**4** MINUTE COVERAGE



2%

PERCENTAGE OF AOR









485.6

**ROAD MILES** 

**4** MINUTE COVERAGE



18.5

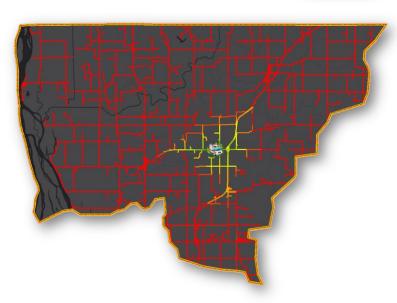
**ROAD MILES** 

**4** MINUTE COVERAGE



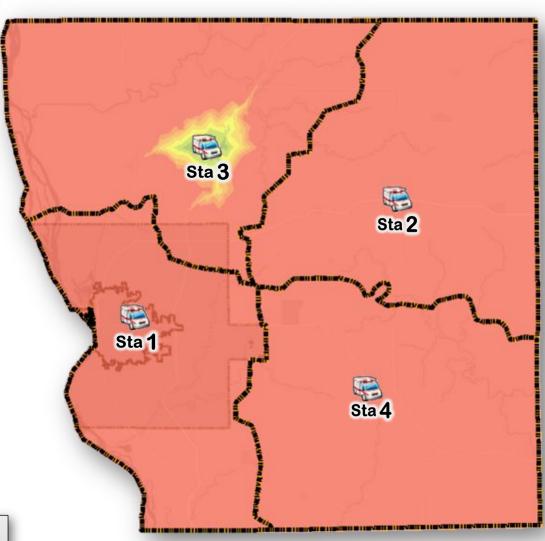
4%

PERCENTAGE OF AOR









1 min 2 min 2 min 2 min 2 min 3 min 4 min 5 min 6 min 7 min 7 min 8 min 8 min 8 min 8 min 8 min 9 8 min

**4** MINUTE COVERAGE



4.5

**AREA IN SQUARE MILES** 

**8** MINUTE COVERAGE



20.8

**AREA IN SQUARE MILES** 

**4** MINUTE COVERAGE



1%

PERCENTAGE OF TRA

**8** MINUTE COVERAGE

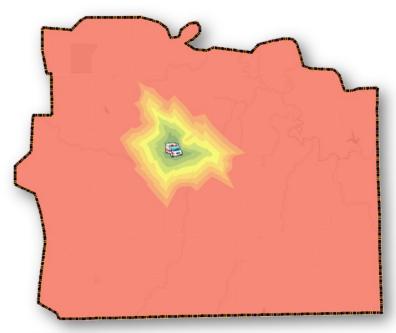


**2**%

PERCENTAGE OF TRA







**4** MINUTE COVERAGE

4.5

**AREA IN SQUARE MILES** 

**4** MINUTE COVERAGE



2%

PERCENTAGE OF AOR









454.7

**ROAD MILES** 

**4** MINUTE COVERAGE



11.6

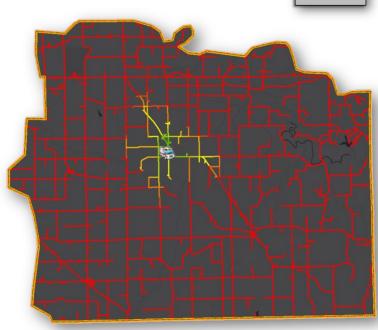
**ROAD MILES** 

**4** MINUTE COVERAGE



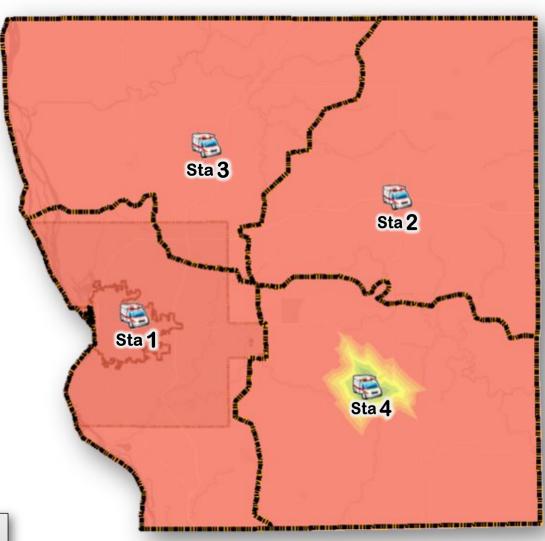
3%

PERCENTAGE OF AOR









1 min
1 min - 2 min
2 min - 3 min
3 min - 4 min
4 min - 5 min
5 min - 6 min
6 min - 7 min
7 min - 8 min
> 8 min

**4** MINUTE COVERAGE



1.5

**AREA IN SQUARE MILES** 

**8** MINUTE COVERAGE



19.6

**AREA IN SQUARE MILES** 

**4** MINUTE COVERAGE



1%

PERCENTAGE OF TRA

8 MINUTE COVERAGE



**2**%

PERCENTAGE OF TRA

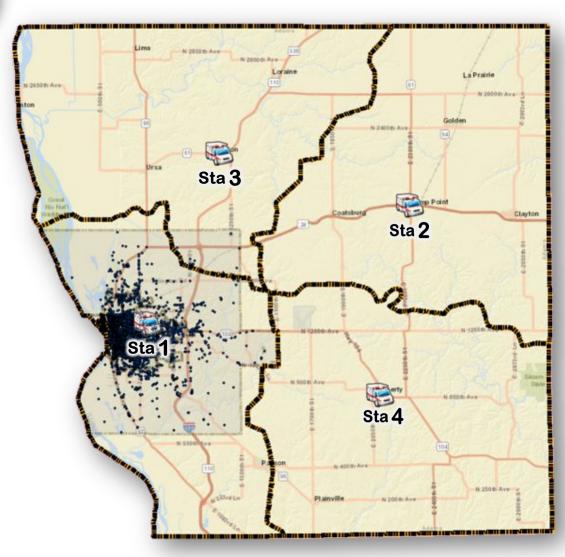


All Incidents
TRA Incidents by NFIRS Code
Incident Hotspots - NFIRS Type 111
Incident Hotspots - NFIRS Group 300











# **Quincy FD & Tri-Township FPD**

**SOURCE OF INCIDENT DATA** 



**JAN 2016 - DEC 2018** 



8,506 **TOTAL** INCIDENTS



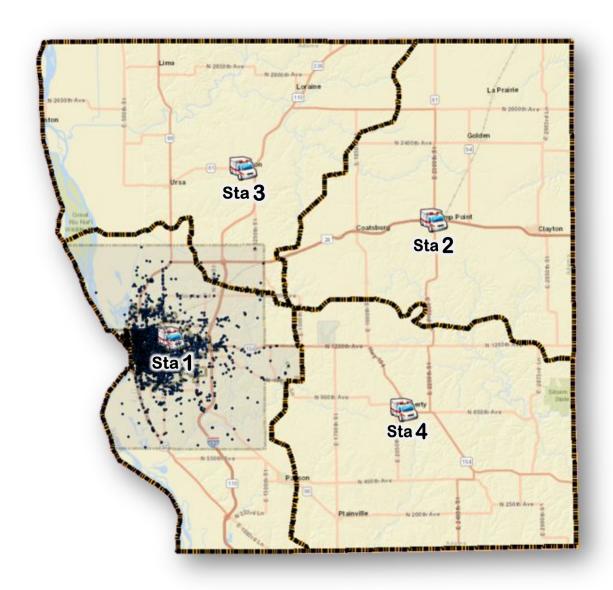
Incidents are NFIRS code 111 (structure fire) and NFIRS group 300 (Rescue EMS)









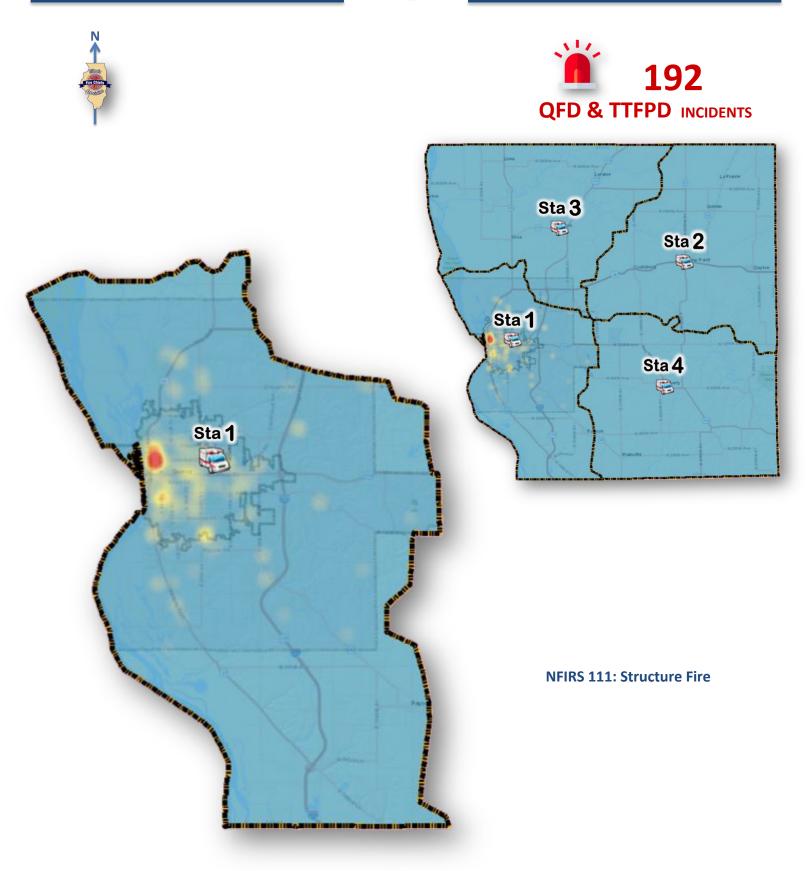


## **NFIRS Groups: Counts and Percentages**

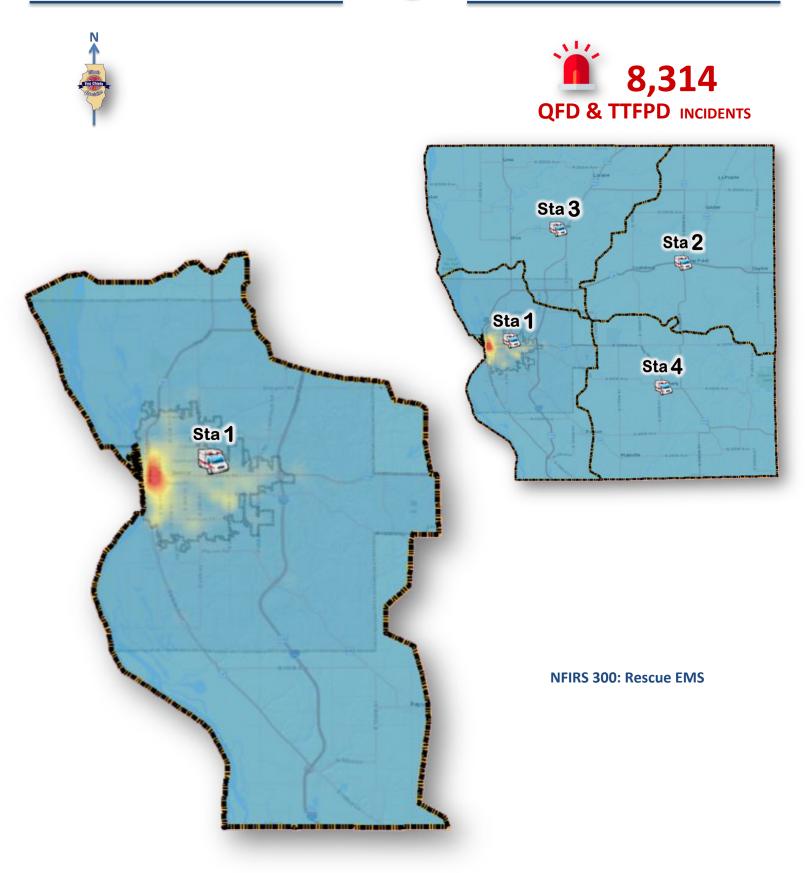
100	300
192	8,314
2.2%	97.7%











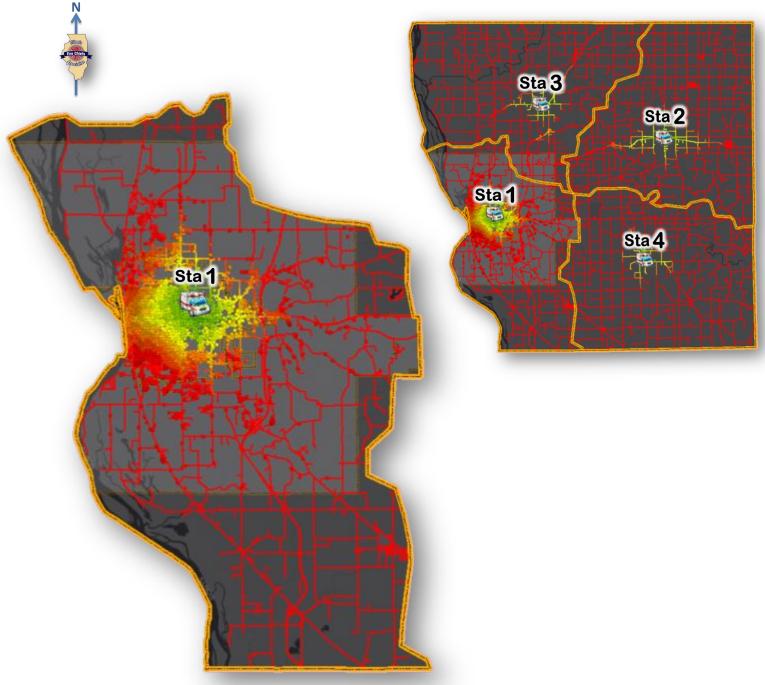




# Incidents & Streets by Drive Time - TRA TRA Incidents Response Times - TRA







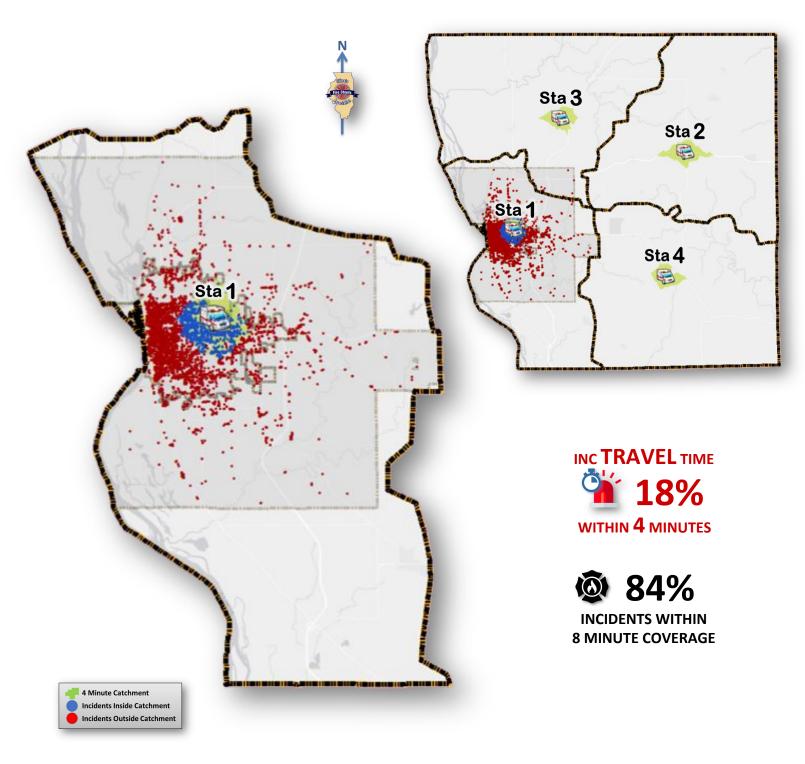
Incidents and streets are displayed based on travel time from the closest fire station.











INC TRAVEL TIME

31%

within 4 catchment

INC TRAVEL TIME

17%
WITHIN 4 CATCHMENT

inc TRAVEL time
69%
within 8 catchment

INC TRAVEL TIME

84%
WITHIN 8 CATCHMENT







# Fire & EMS Incidents Response Time (h:mm:ss)

ACEMS
Fire Agencies

90th %	80th %	70th %	60th %	50th %
0:10:02	0:08:43	0:08:02	0:07:34	0:07:12
0:06:06	0:04:47	0:04:13	0:03:48	0:03:29



#### Fire Incidents Response Time (h:mm:ss)

	90th %	80th %	70th %	60th %	50th %
ACEMS	0:13:00	0:10:50	0:09:35	0:08:42	0:08:03
Fire Agencies	0:09:13	0:06:28	0:04:49	0:04:08	0:03:46



### **EMS Incidents Response Time (h:mm:ss)**

	90th %	80th %	70th %	60th %	50th %
ACEMS	0:09:56	0:08:42	0:08:00	0:07:32	0:07:10
Fire Agencies	0:06:02	0:04:46	0:04:12	0:03:48	0:03:28

Adams County EMS (ACEMS) times are calculated response times. Quincy FD and Tri-Township FPD (Fire Agencies) times are historic response times





**Station Details Overview Jurisdiction Overview** Jurisdiction Area Station 1 Details - Frontline Station 1 Details - Reserve





I	RADIO NAME	STATUS	STAFFING MINIMUM	STAFFING MAXIMUM	MEDICAL CAPABILITIES
<b>STATION</b>	1				
ENGINE	E1	Active	2	4	BLS
ENGINE	<b>E2</b>	Active	0	0	
TENDER	Tanker 3	Active	0	0	BLS
BRUSH	BT5	Active	0	2	
SQUAD	Unit 4	Active	0	0	BLS
AMBULANCE	3A27	Reserve	2	2	ALS
AMBULANCE	3A11	Reserve	2	2	ALS
AMBULANCE	3A12	Reserve	2	2	ALS





The following demographic data is provided using Esri's demographic estimates for popular variables including: 2018 Total Population, 2018 Household Population, 2018 Median Age, 2018 Median Household Income, 2018 Per Capita Income, 2018 Diversity index and many more. Data is available from country, state, county, ZIP Code, tract, and block group level.











**TOTAL** 

**TOTAL POPULATION HOUSEHOLDS**  > 65 YEARS **OF AGE** 

< 5 YEARS **OF AGE** 

**MEDIAN INCOME** 

**TRA** 

13,337

5,206

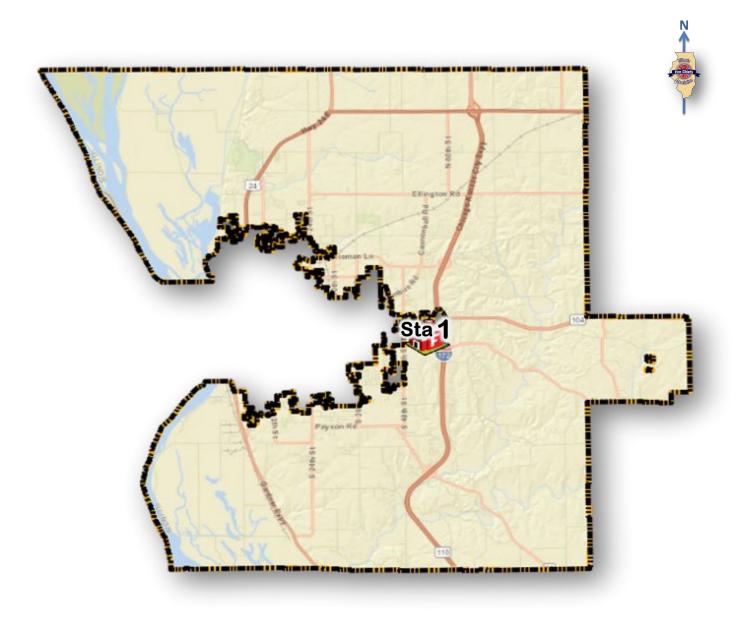
3,018

695

\$64,915

STATS ARE WITHIN PRIMARY SERVICE AREA













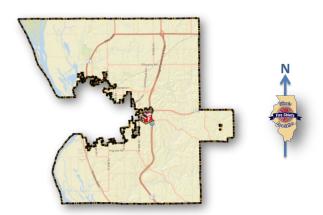














**ENGINE** 

**E1** 

**BLS** 

1 OFFICER

**O** ENGINEER

2 FIREFIGHTER

STAFFING: MAX 4 MIN 2
FRONTLINE



**ENGINE** 

**E2** 

**O** OFFICER

**O** ENGINEER

**O** FIREFIGHTER

STAFFING: MAX **0** MIN **0**FRONTLINE



**TENDER** 

**Tanker 3** 

**BLS** 

**O** OFFICER

**O** ENGINEER

**O** FIREFIGHTER

STAFFING: MAX **0** MIN **0** FRONTLINE



**O** OFFICER

0 ENGINEER

O FIREFIGHTER

STAFFING: MAX 2 MIN 0
FRONTLINE



**O** OFFICER

**O** ENGINEER

**O** FIREFIGHTER

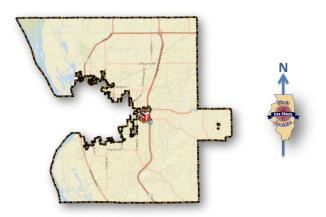
STAFFING: MAX 0 MIN 0

**FRONTLINE** 











**AMBULANCE** 

3A27

**ALS** 

**O** OFFICER

**O** ENGINEER

**O** FIREFIGHTER

STAFFING: MAX 2 MIN 2
RESERVE



**AMBULANCE** 

3A11

**ALS** 

**O** OFFICER

**O** ENGINEER

**O** FIREFIGHTER

STAFFING: MAX 2 MIN 2
RESERVE



**AMBULANCE** 

3A12

**ALS** 

**O** OFFICER

**O** ENGINEER

**O** FIREFIGHTER

STAFFING: MAX 2 MIN 2

**RESERVE** 





# Service Area Overview Area Served by Drive Time Streets Covered by Drive Time













**AREA SERVED** 

4 MIN CATCHMENT:
AREA

STREETS SERVED

4 MIN CATCHMENT: STREETS

**TRA** 

108.4

AREA IN SQUARE MILES

3%

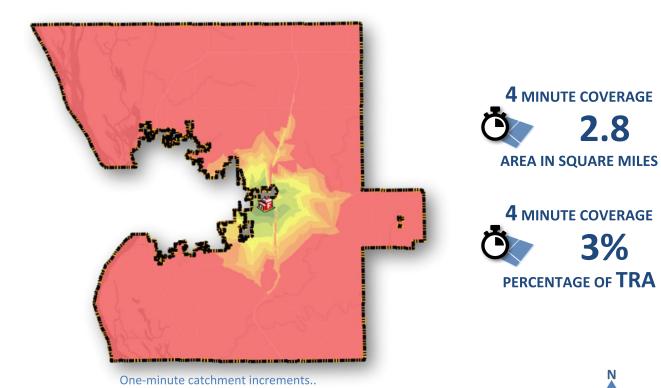
343.7 3%

**STREETS IN MILES** 

STATS ARE WITHIN PRIMARY SERVICE AREA









8 MINUTE COVERAGE



13.6

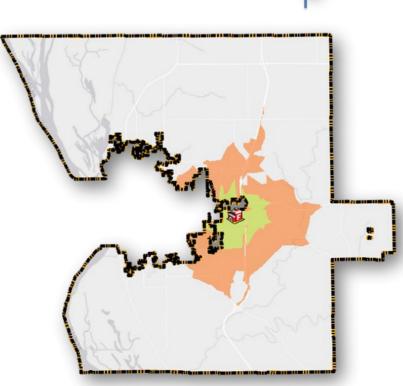
**AREA IN SQUARE MILES** 

8 MINUTE COVERAGE



13%

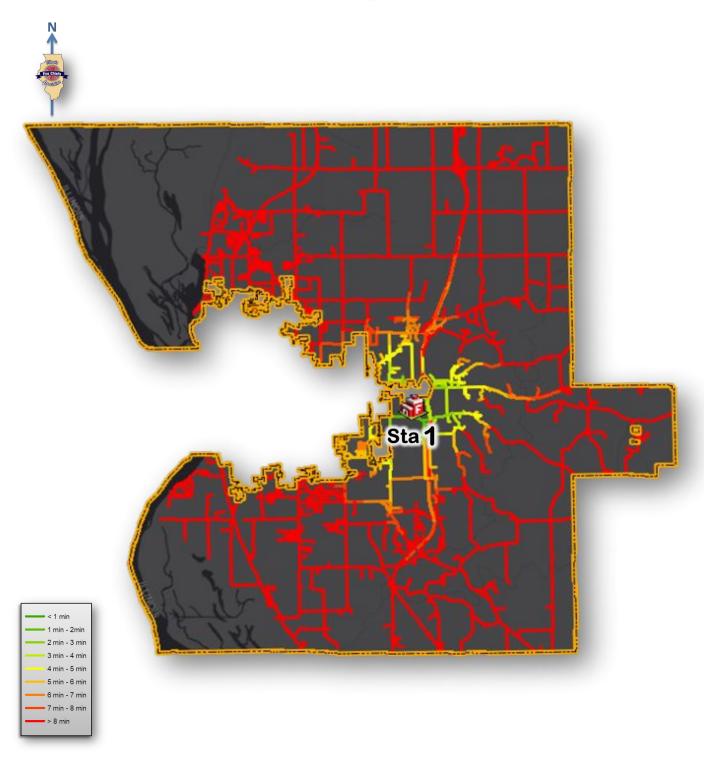
PERCENTAGE OF TRA



Four-minute and eight-minute catchments.



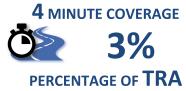






4 MINUTE COVERAGE
11.2

ROAD MILES







# **All Incidents**

Incidents by Year

NFIRS Group 100

NFIRS Group 200

NFIRS Group 300

NFIRS Group 400

NFIRS Group 500

NFIRS Group 600

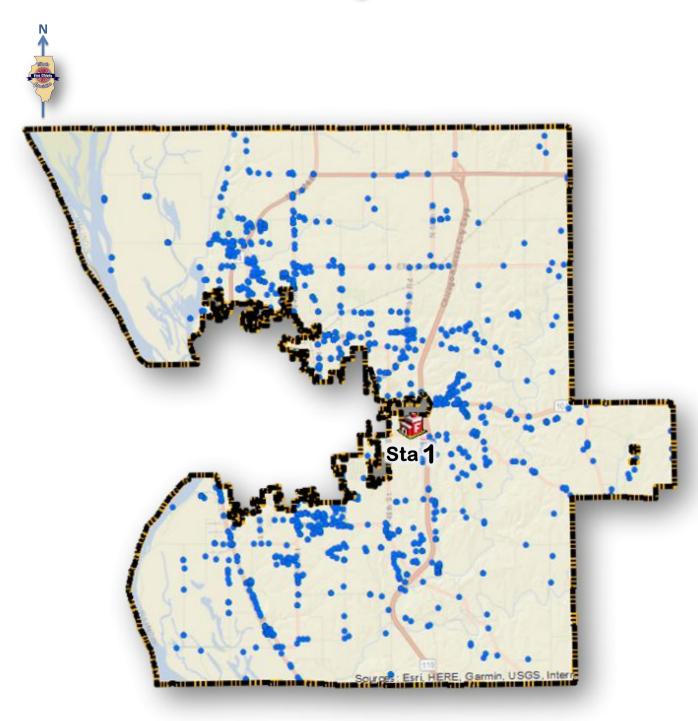
NFIRS Group 700

NFIRS Group 800

NFIRS Group 900









# **Tri-Township FPD**

**SOURCE OF INCIDENT DATA** 



1,862 **TOTAL** INCIDENTS





**JAN 2016 - DEC 2018** 

**INCIDENT TIME PERIOD** 





#### **All Incident**

	2016	2017	2,018
In TRA	511	560	526
Outside TRA	67	76	83

### **Incident by Class In District**

	2016	2017	2,018
Fire	59	46	47
EMS	243	241	248
Other	249	273	231

#### **Incident by Class Outside District**

	2016	2017	2,018
Fire	7	11	16
EMS	21	18	22
Other	39	47	45

#### **Incident Classes:**

Fire: All NFIRS group 100 EMS: All NFIRS group 300

Other: All NFIRS groups excluding groups 100 and 300





### Fire

Building fire 42	
Chimney or flue fire, confined to chimney or flue 1	
Fire in mobile home used as fixed residence 2	
Fire, other 4	
Fires in structure other than in a building 1	
Forest, woods or wildland fire 8	
Grass fire 21	
Incinerator overload or malfunction, fire confined 1	
Mobile property (vehicle) fire, other 6	
Natural vegetation fire, other 4	
Off-road vehicle or heavy equipment fire 1	
Outside equipment fire 1	
Outside rubbish, trash or waste fire 33	
Outside storage fire 1	
Passenger vehicle fire 16	
Road freight or transport vehicle fire 1	
Trash or rubbish fire, contained 18	





**Overpressure Rupture Explosion Overheat No Fire** 

0





### **Rescue EMS**

	793	
Swimming/recreational water areas rescue	1	
Swift water rescue	1	
Search for person in water	2	
Motor vehicle/pedestrian accident (MV Ped)	1	
Motor vehicle accident with injuries	81	
Medical assist, assist EMS crew	703	
Lock-in (if lock out , use 511 )	1	
Extrication of victim(s) from vehicle	2	
Extrication of victim(s) from machinery	1	





## **Hazardous Condition No Fire**

Aircraft standby	1
Arcing, shorted electrical equipment	13
Breakdown of light ballast	1
Carbon monoxide incident	10
Chemical spill or leak	1
Electrical wiring/equipment problem, other	6
Gas leak (natural gas or LPG)	19
Gasoline or other flammable liquid spill	1
Hazardous condition, other	4
Heat from short circuit (wiring), defective/worn	1
Overheated motor	3
Power line down	25
Refrigeration leak	1
Vehicle accident, general cleanup	90





## **Service Call**

	71	
Water problem, other	2	
Unauthorized burning	2	
Smoke or odor removal	1	
Service Call, other	35	
Person in distress, other	13	
Assist police or other governmental agency	6	
Assist invalid	11	
Animal problem, other	1	





#### **Canceled Good Intent**

Authorized controlled burning	43
Dispatched & canceled en route	326
Good intent call, other	41
HazMat release investigation w/no HazMat	7
Smoke scare, odor of smoke	8
Steam, vapor, fog or dust thought to be smoke	2





### **False Alarm False Call**

Alarm system activation, no fire - unintentional	42
Alarm system sounded due to malfunction	14
Carbon monoxide detector activation, no CO	9
CO detector activation due to malfunction	8
Detector activation, no fire - unintentional	96
False alarm or false call, other	20
Heat detector activation due to malfunction	1
Smoke detector activation due to malfunction	3
Smoke detector activation, no fire - unintentional	9
Sprinkler activation due to malfunction	2
System malfunction, other	1
Unintentional transmission of alarm, other	1





#### **Severe Weather and Natural Disaster**

Lightning strike (no fire)

2





# **Special Incident Type**

Special type of incident, other 2





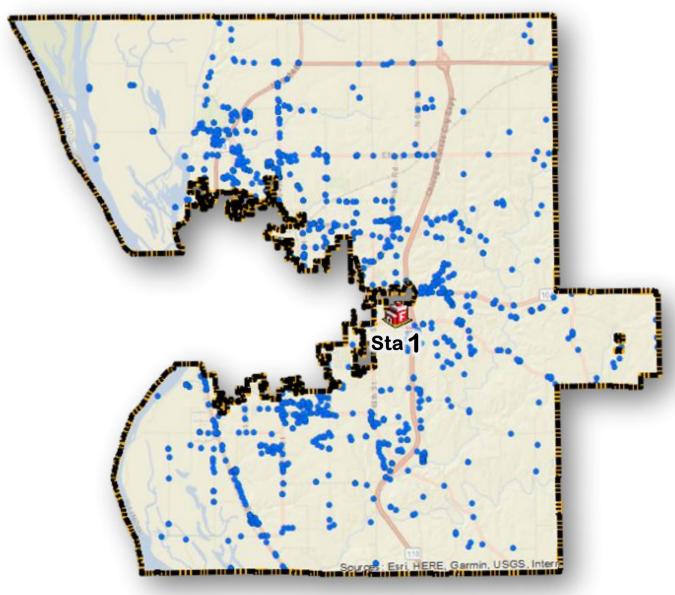
TRA











# **NFIRS Groups: Counts and Percentages**

100	300	400	500	600	700	800	900
154	743	152	60	367	196	2	1
9.2%	44.4%	9.1%	3.6%	21.9%	11.7%	0.1%	0.1%





**All Incidents** 

NFIRS Group 100

NFIRS Group 200

NFIRS Group 300

NFIRS Group 400

NFIRS Group 500

NFIRS Group 600

NFIRS Group 700

NFIRS Group 800

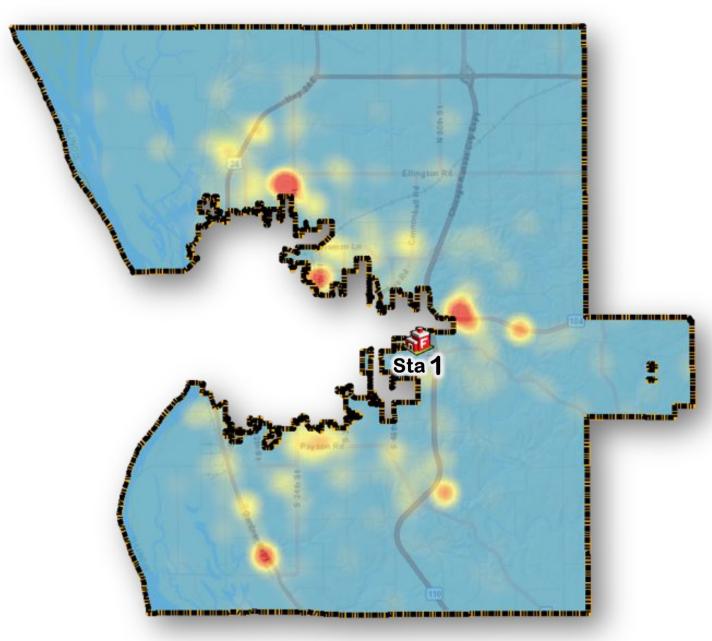
NFIRS Group 900











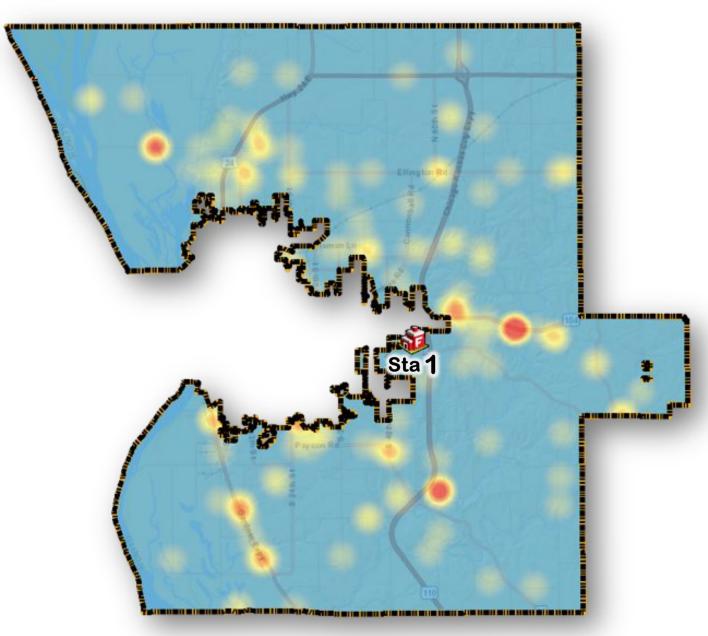








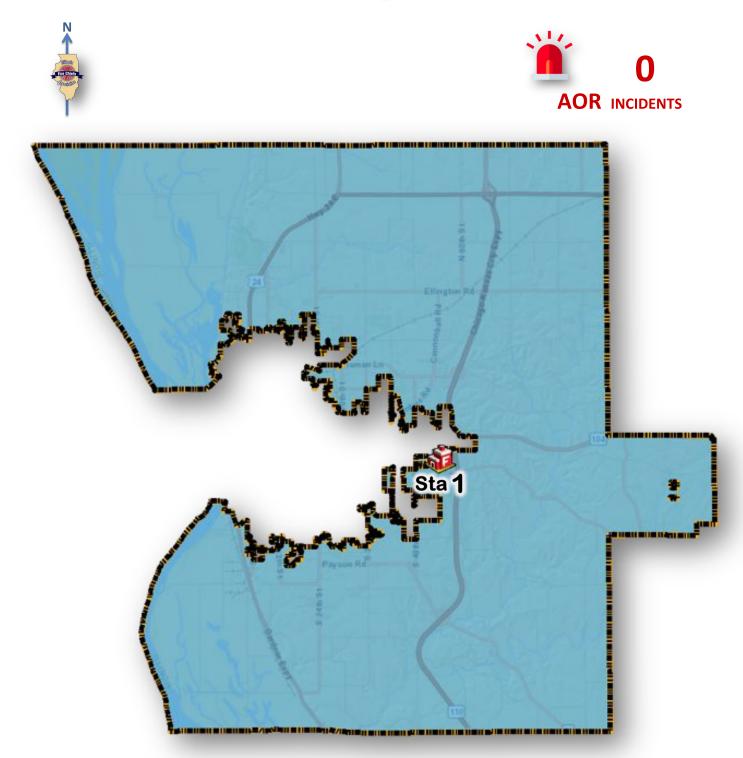




NFIRS 100: Fire







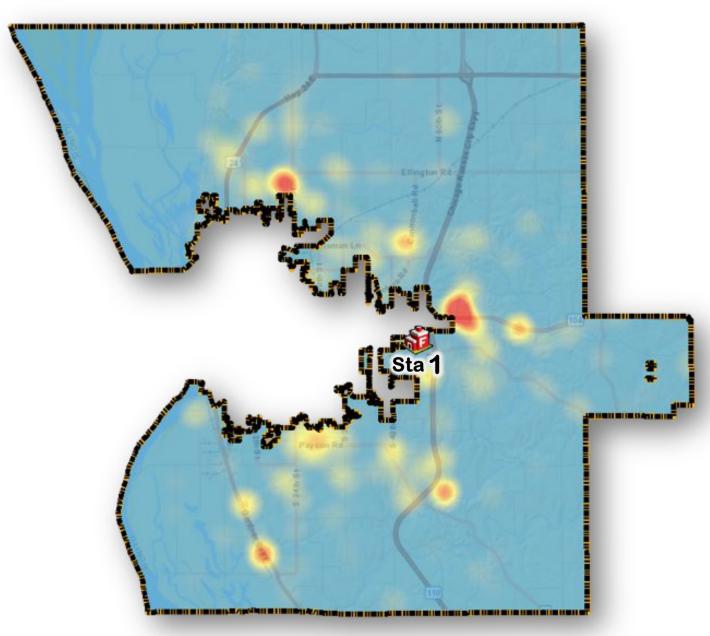
NFIRS 200: Overpressure Rupture Explosion
Overheat No Fire











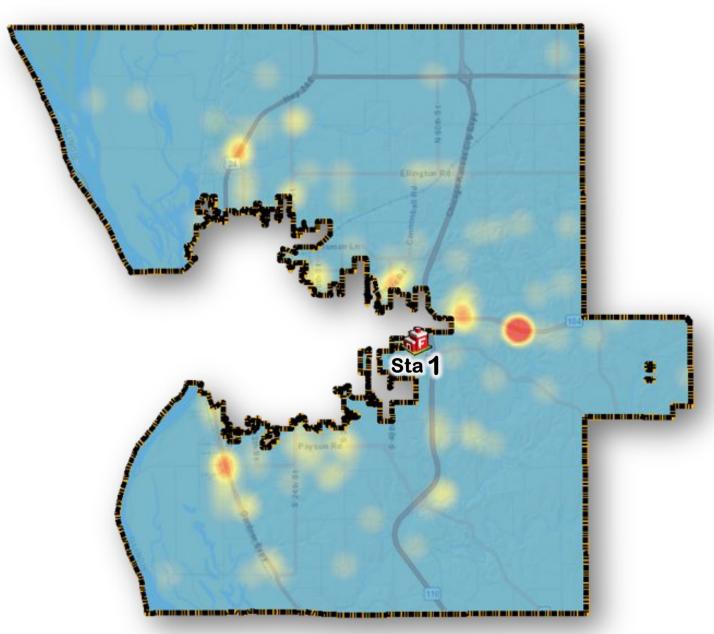
**NFIRS 300: Rescue EMS** 











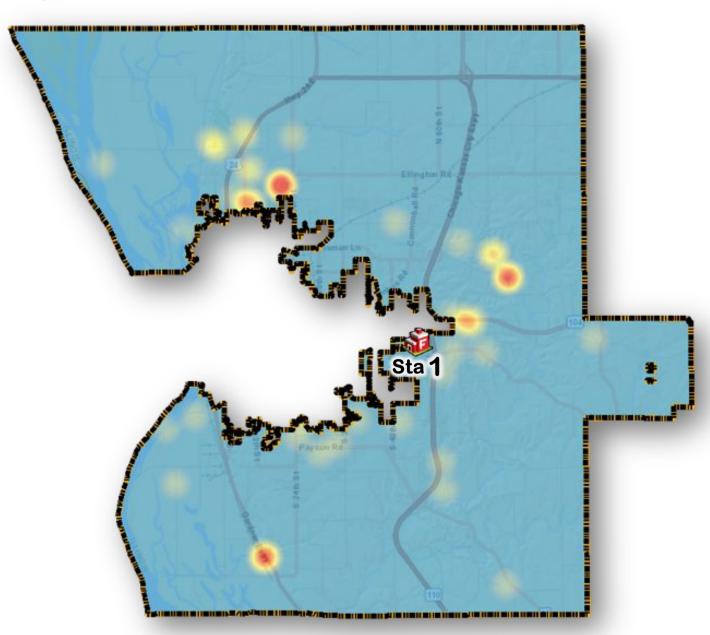
**NFIRS 400: Hazardous Condition No Fire** 











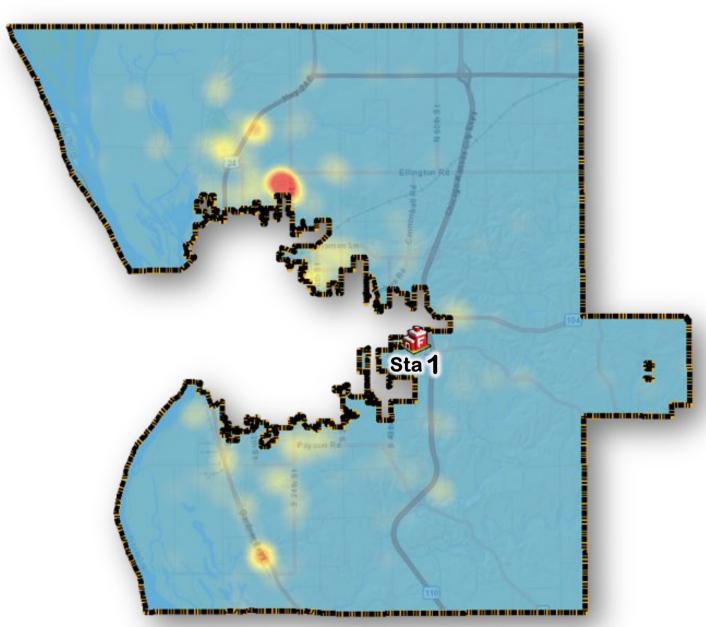
**NFIRS 500: Service Call** 











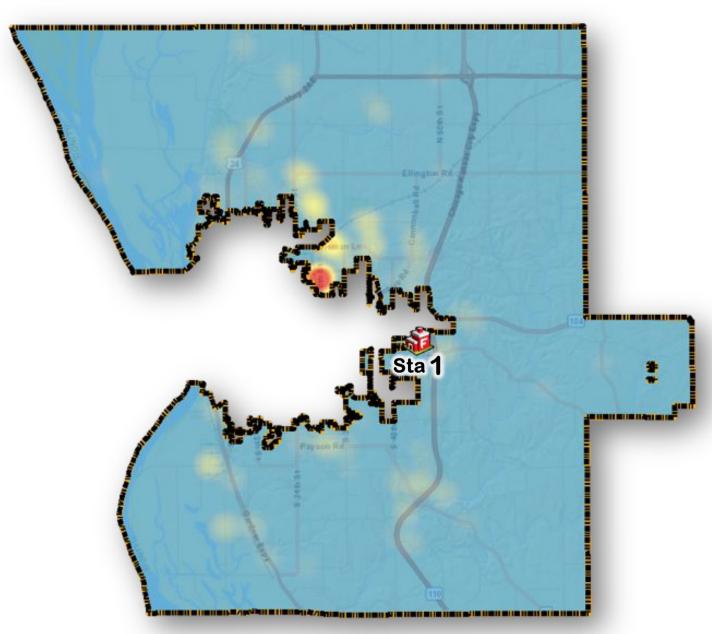
**NFIRS 600: Canceled Good Intent** 







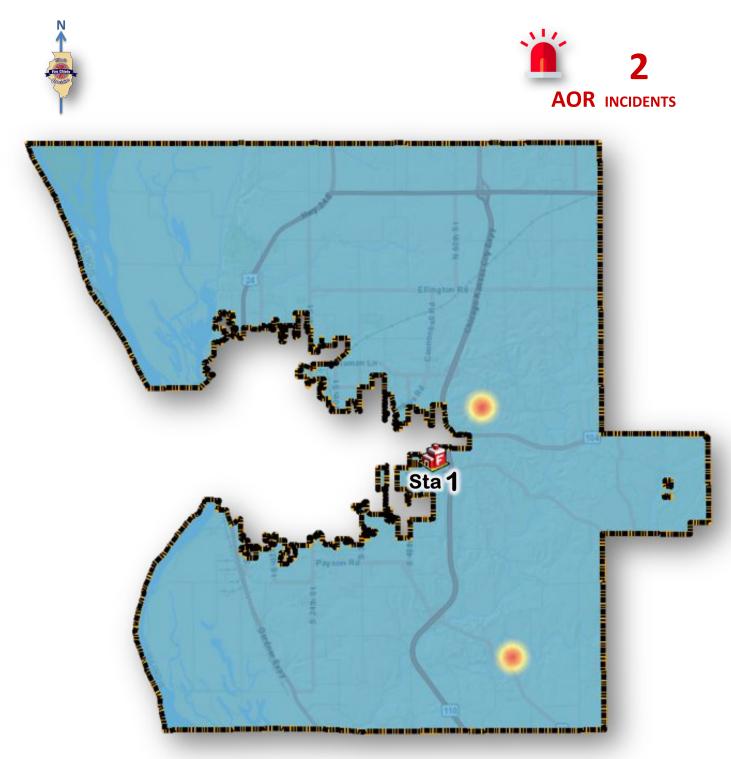




NFIRS 700: False Alarm False Call



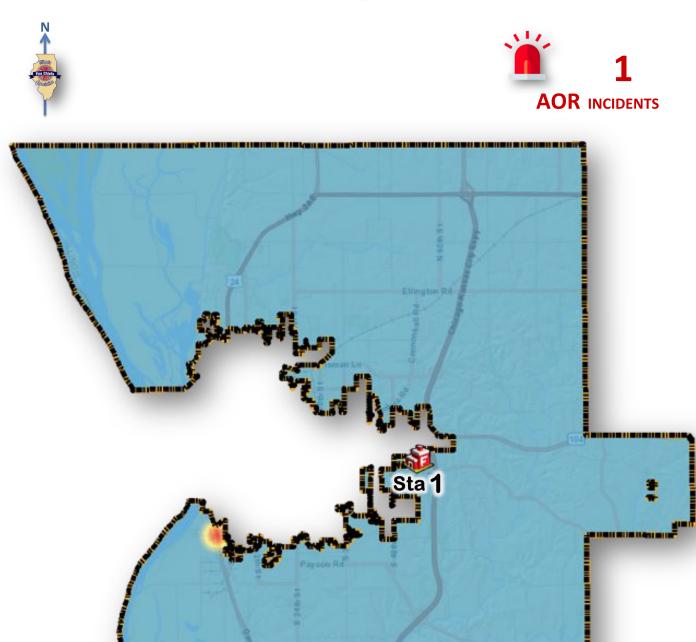




NFIRS 800: Severe Weather and natural Disaster







**NFIRS 900: Special Incident Type** 



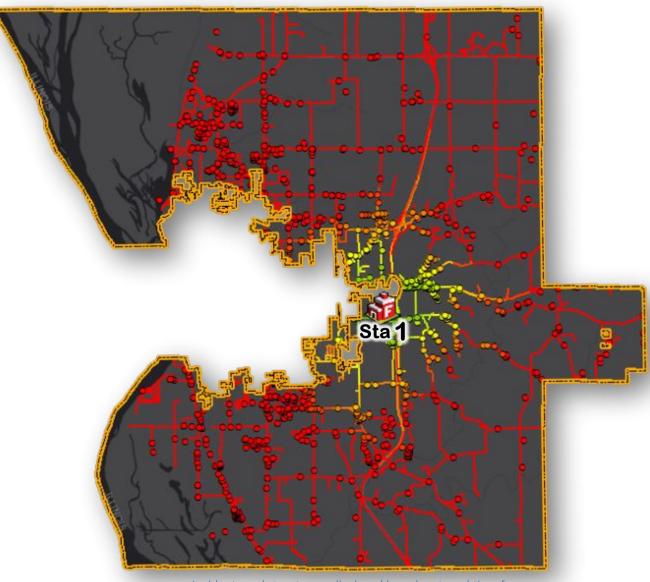


# Incidents & Streets by Drive Time - TRA TRA Incidents Response Times - TRA









Incidents and streets are displayed based on travel time from the closest fire station.



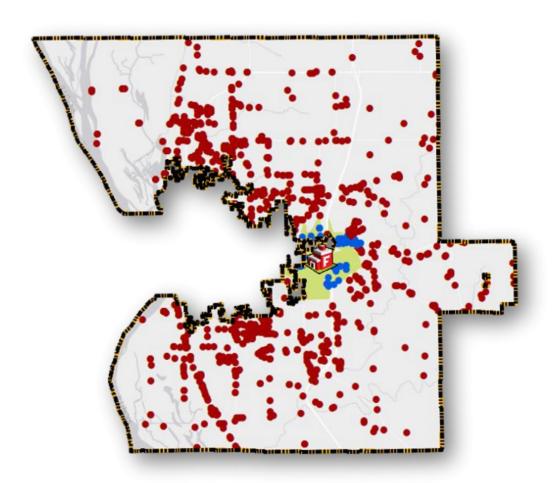














4 Minute Catchment Incidents Inside Catchment Incidents Outside Catchment

INC RESPONSE TIME INC RESPONSE TIME INC RESPONSE TIME INC RESPONSE TIME

WITHIN 4 CATCHMENT

**73%** WITHIN 4 CATCHMENT

**16%** COMPLETE TRA

COMPLETE TRA







## Response Time (h:mm:ss)

	90th %	80th %	<b>70</b> th %	60th %	50th %
All	0:14:16	0:12:18	0:10:39	0:09:19	0:08:19
Fire	0:14:48	0:13:00	0:11:36	0:10:04	0:09:30
<b>EMS</b>	0:13:10	0:11:28	0:09:57	0:08:55	0:07:50



## All Incidents Response Time (h:mm:ss)

	90th %	80th %	<b>70th</b> %	<b>60th</b> %	50th %
Ideal	0:17:47	0:16:00	0:14:09	0:12:42	0:11:12
Historic	0:14:16	0:12:18	0:10:39	0:09:19	0:08:19



## Fire Incidents Response Time (h:mm:ss)

	90th %	80th %	70th %	60th %	50th %
Ideal	0:19:21	0:17:35	0:16:08	0:14:13	0:13:03
Historic	0:14:48	0:13:00	0:11:36	0:10:04	0:09:30



# **EMS Incidents Response Time (h:mm:ss)**

	90th %	80th %	70th %	60th %	<b>50th</b> %
Ideal	0:17:23	0:15:17	0:14:01	0:12:01	0:11:02
Historic	0:13:10	0:11:28	0:09:57	0:08:55	0:07:50



## Other Incidents Response Time (h:mm:ss)

	90th %	80th %	<b>70</b> th %	60th %	50th %
Ideal	0:17:52	0:16:11	0:14:13	0:12:53	0:11:12
Historic	0:15:41	0:13:25	0:11:42	0:09:47	0:08:41





Ideal 6 Fire Station Placement
Ideal Fire Station Plus One
Ideal Fire Station Minus One
Ideal Fire Station Minimal Compliance

Area Served by Drive Time

TRA Coverage - Station QF 1

TRA Coverage - Station QF 3

TRA Coverage - Station QF 4

TRA Coverage - Station QF 5

TRA Coverage - Station QF 6

TRA Coverage - Station TTF 1

Incident Hotspots - All

Incident Hotspots - Fire

**Incident Hotspots - EMS** 

Incident Hotspots - Other

Comparison - TRA Incidents

Comparison - QF 1 vs Proposed QF 1

Comparison - QF 3 vs Proposed QF 3

Comparison - QF 4 vs Proposed QF 4

Comparison - QF 5 vs Proposed QF 5

Comparison - QF 6 vs Proposed QF 6

Comparison - TTF 1 vs Proposed TTF 1

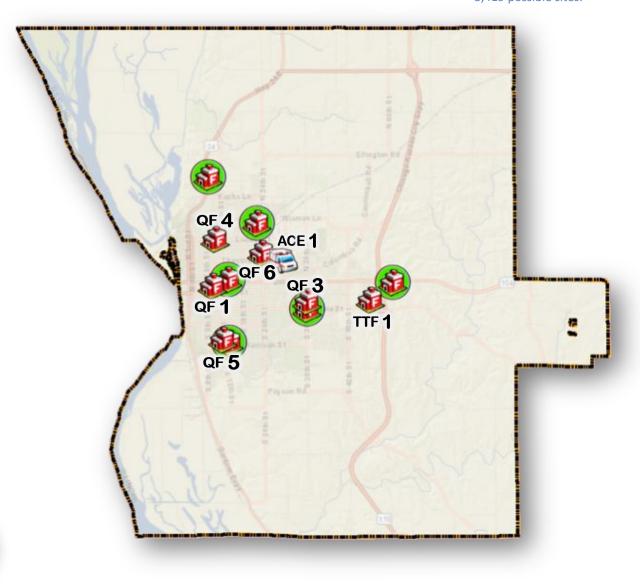




91.7%
within 4 minutes
TRAVEL time









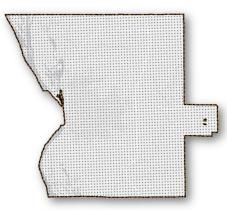
#### **Ideal Station Location:**



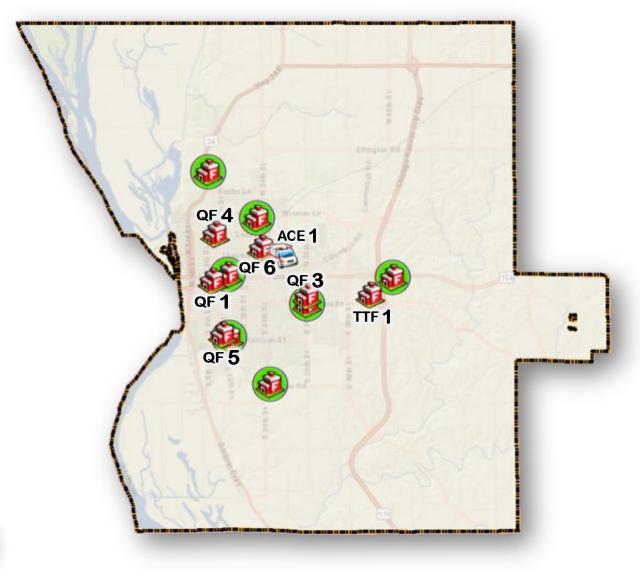


93.2% WITHIN 4 MINUTES TRAVEL TIME





3,419 possible sites.



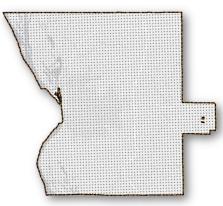




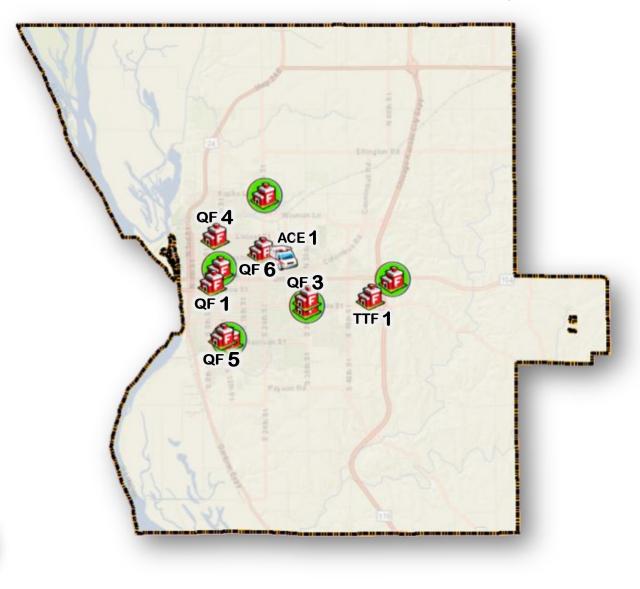


89.8%
within 4 minutes
TRAVEL time





3,419 possible sites.





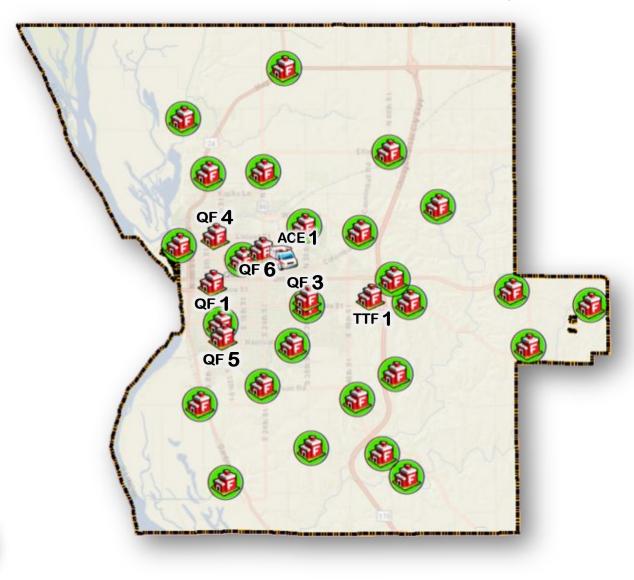




99.5%
within 4 minutes
TRAVEL time





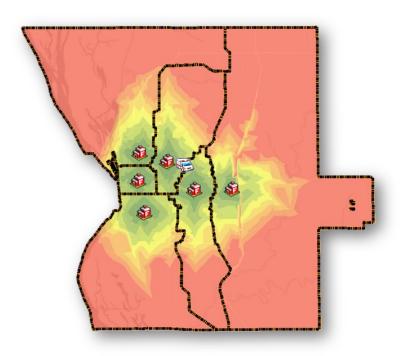




#### **Ideal Station Location:**







Ö

**27.3** 

**AREA IN SQUARE MILES** 

**4** MINUTE COVERAGE

Ö

13%

PERCENTAGE OF TRA

4 MINUTE COVERAGE



84%

PERCENTAGE OF Incidents

One-minute catchment increments..



**8** MINUTE COVERAGE



68.8

**AREA IN SQUARE MILES** 

8 MINUTE COVERAGE



33%

PERCENTAGE OF TRA

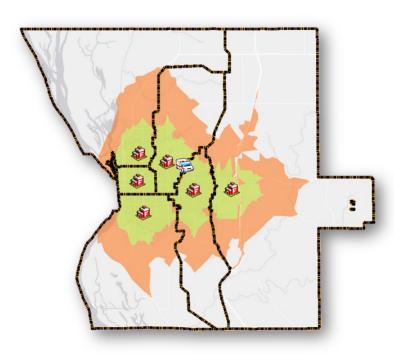
8 MINUTE COVERAGE



97.6%

PERCENTAGE OF Incidents

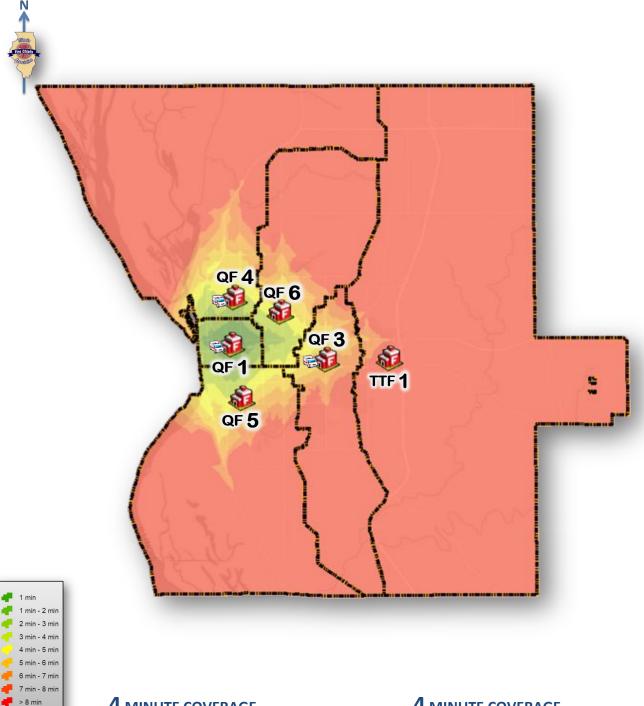




Four-minute and eight-minute catchments.









3.7

**AREA IN SQUARE MILES** 

**8** MINUTE COVERAGE



**AREA IN SQUARE MILES** 

**4** MINUTE COVERAGE



3%

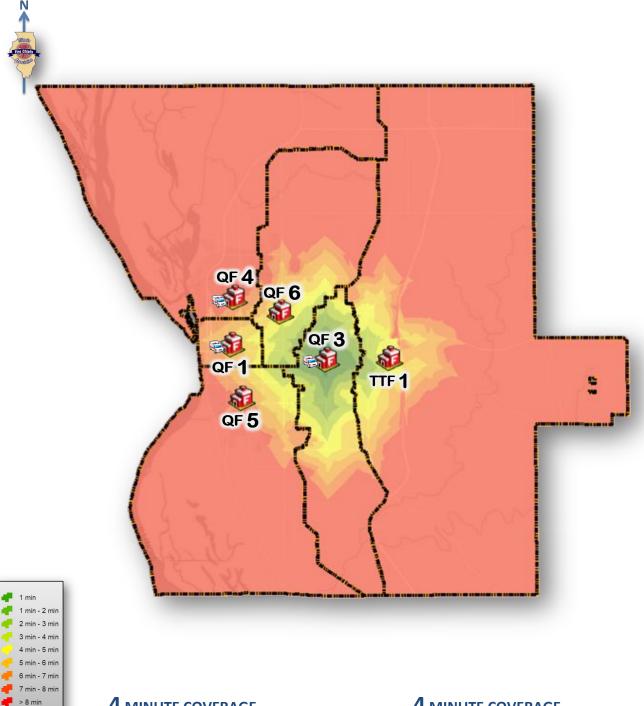
PERCENTAGE OF TRA

8 MINUTE COVERAGE











**AREA IN SQUARE MILES** 

**8** MINUTE COVERAGE



**AREA IN SQUARE MILES** 

**4** MINUTE COVERAGE



3%

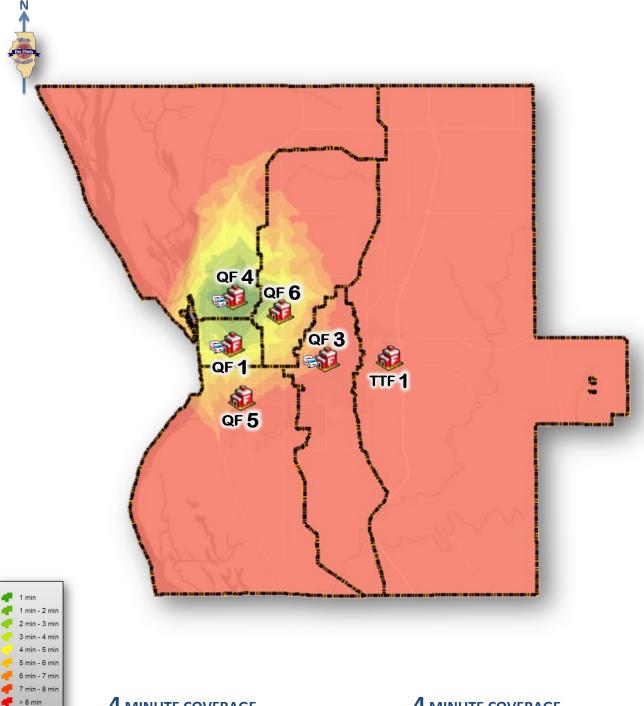
PERCENTAGE OF TRA

8 MINUTE COVERAGE











3.9

**AREA IN SQUARE MILES** 

**8** MINUTE COVERAGE



**AREA IN SQUARE MILES** 

**4** MINUTE COVERAGE



3%

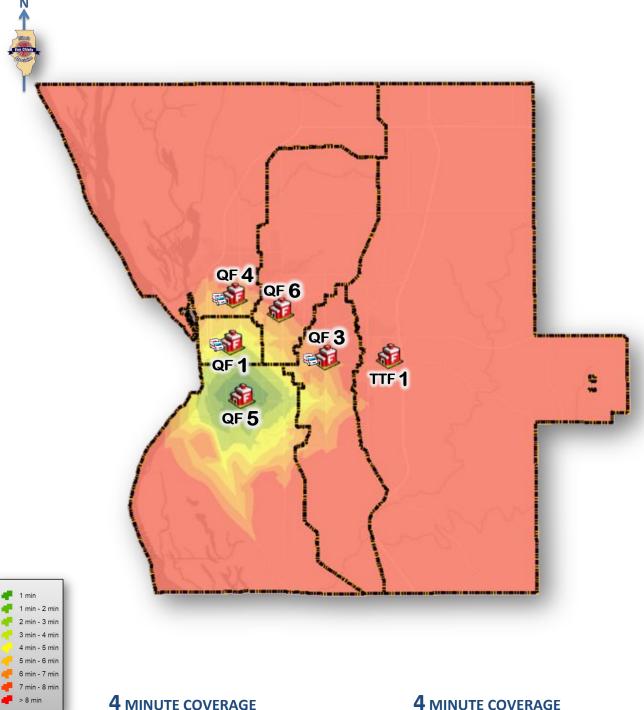
PERCENTAGE OF TRA

8 MINUTE COVERAGE











5.3

**AREA IN SQUARE MILES** 

**8** MINUTE COVERAGE



**AREA IN SQUARE MILES** 



4%

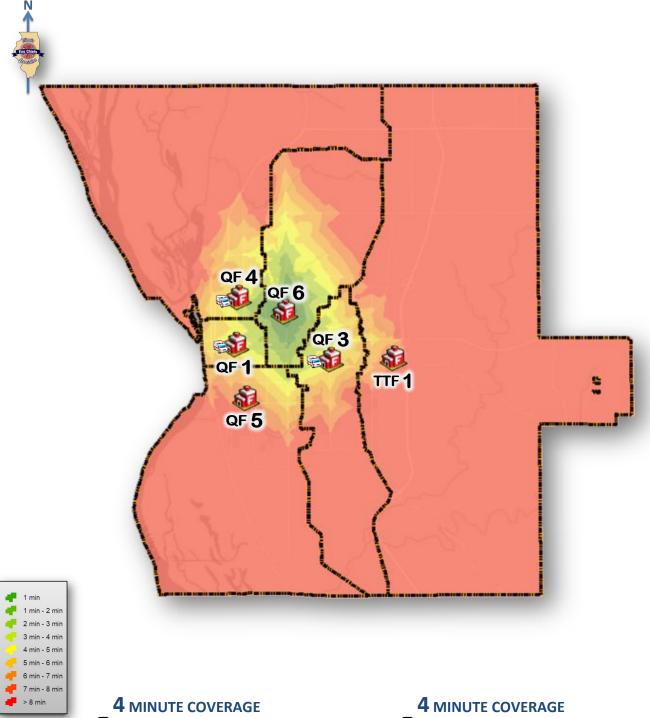
PERCENTAGE OF TRA

8 MINUTE COVERAGE











4.6

**AREA IN SQUARE MILES** 

**8** MINUTE COVERAGE



20.0

**AREA IN SQUARE MILES** 



4%

PERCENTAGE OF TRA

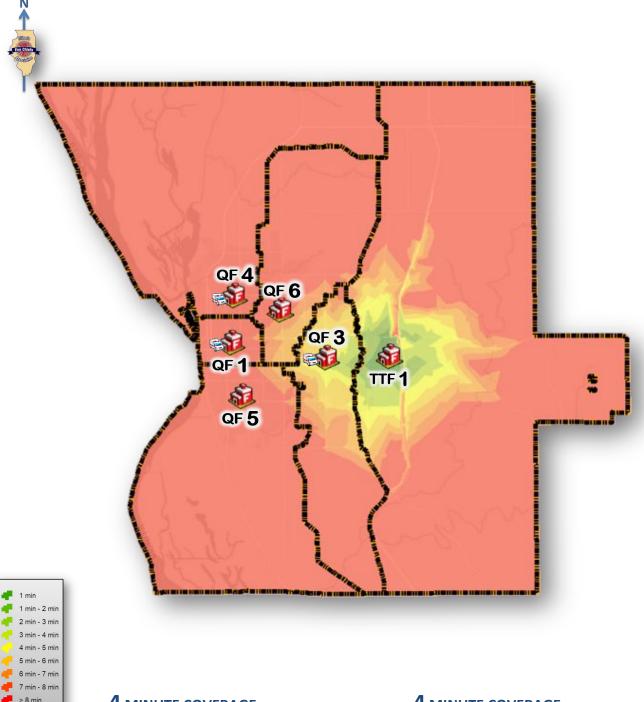
8 MINUTE COVERAGE



**16%** 









3.6

**AREA IN SQUARE MILES** 

**8** MINUTE COVERAGE



**AREA IN SQUARE MILES** 

**4** MINUTE COVERAGE



3%

PERCENTAGE OF TRA

8 MINUTE COVERAGE

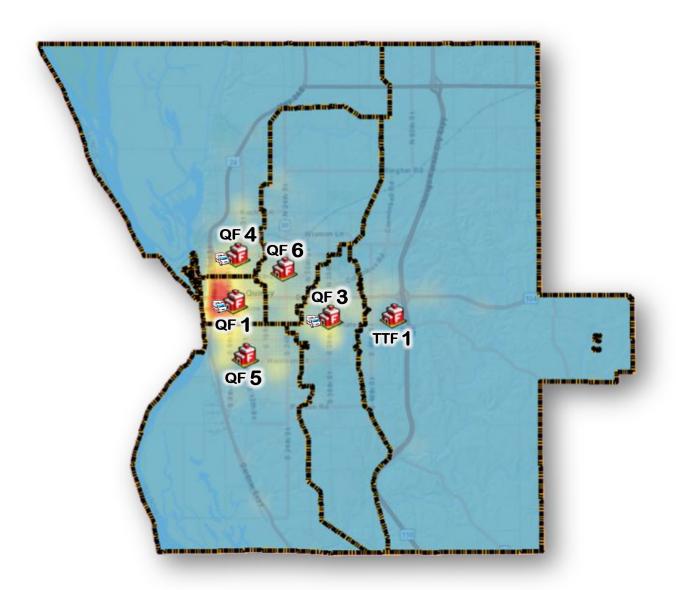












**@ 28%** 

STATION QF 1

**21%** STATION QF 5

**©** 14%

STATION QF 3

13% station of 6

**© 15%** 

STATION QF 4

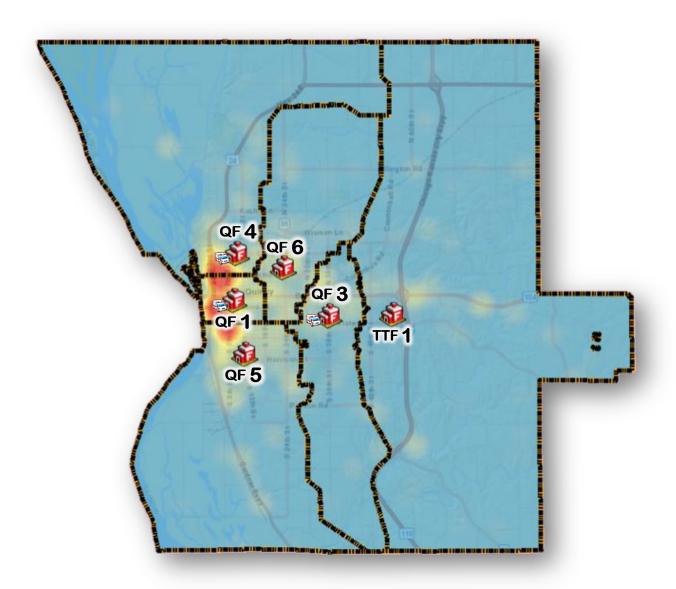
9% STATION TTF 1











**@ 21%** 

STATION QF 1

**11%** STATION OF 3

**17%** STATION QF 4

**24%**STATION QF 5

**13%** STATION OF 6

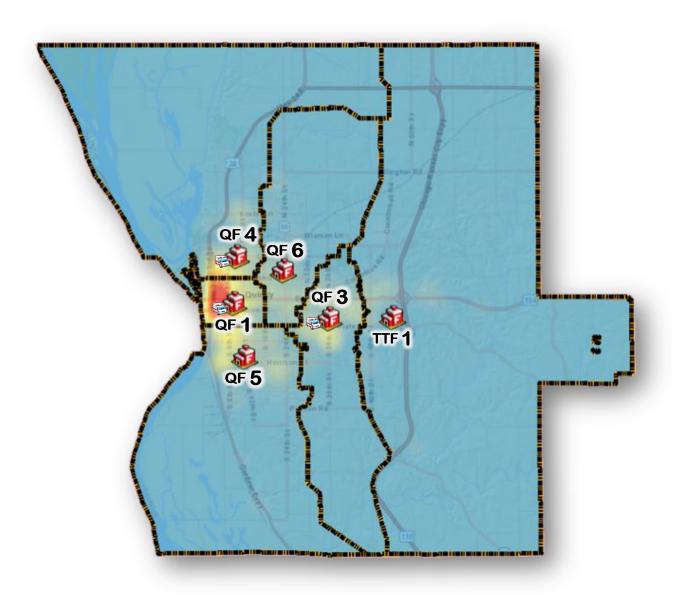
**13%** STATION TTF 1











**31%** 

**15%** 

**Ø 14%** 

STATION QF 1

STATION QF 3

STATION QF 4

**21%** STATION QF 5

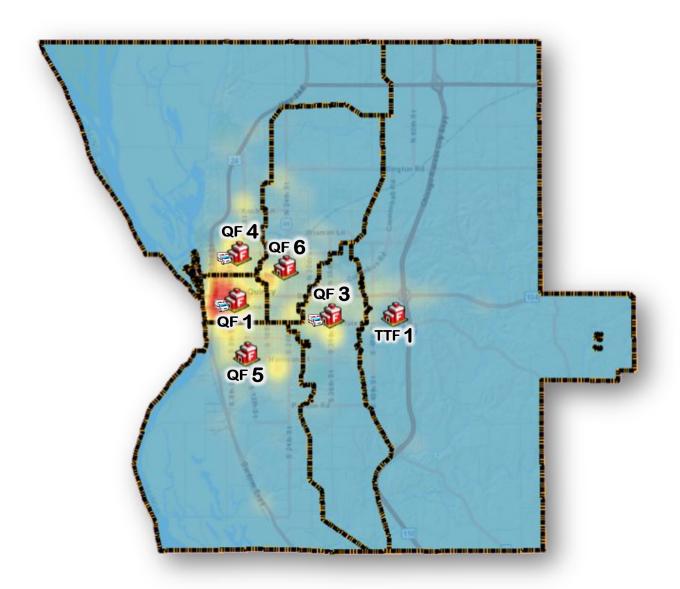
**© 11%** STATION QF 6

STATION TTF 1









**@** 24%

STATION QF 1

**© 21%** 

STATION QF 5

**© 14%** 

STATION QF 3

**16% STATION OF 6** 

**© 16%** 

STATION QF 4

9%

STATION TTF 1







# All Incidents Response Time (h:mm:ss)

	90th %	80th %	70th %	60th %	50th %
Proposed	0:05:22	0:04:09	0:03:40	0:03:20	0:03:04
Current	0:07:08	0:05:16	0:04:31	0:04:03	0:03:40



## Fire Incidents Response Time (h:mm:ss)

	90th %	80th %	<b>70th</b> %	60th %	50th %
Proposed	0:09:28	0:06:37	0:04:51	0:04:09	0:03:44
Current	0:10:41	0:06:58	0:05:22	0:04:29	0:04:00



# EMS Incidents Response Time (h:mm:ss)

	90th %	80th %	70th %	60th %	50th %
Proposed	0:05:07	0:04:01	0:03:33	0:03:14	0:02:59
Current	0:06:02	0:04:46	0:04:12	0:03:48	0:03:28



# Other Incidents Response Time (h:mm:ss)

	90th %	80th %	<b>70th</b> %	60th %	50th %
Proposed	0:05:22	0:04:13	0:03:49	0:03:24	0:03:06
Current	0:08:15	0:06:12	0:05:10	0:04:32	0:04:05







# All Incidents Response Time (h:mm:ss)

	90th %	80th %	70th %	60th %	50th %
Proposed	0:03:26	0:03:10	0:02:58	0:02:48	0:02:37
Current	0:05:24	0:04:38	0:04:12	0:03:51	0:03:33



#### Fire Incidents Response Time (h:mm:ss)

	90th %	80th %	70th %	60th %	50th %
Proposed	0:03:43	0:03:33	0:03:27	0:03:17	0:03:08
Current	0:05:35	0:04:43	0:04:13	0:03:56	0:03:38



# **EMS Incidents Response Time (h:mm:ss)**

	90th %	80th %	<b>70th</b> %	60th %	50th %
Proposed	0:03:23	0:03:07	0:02:56	0:02:46	0:02:35
Current	0:04:55	0:04:21	0:03:56	0:03:39	0:03:24



### Other Incidents Response Time (h:mm:ss)

	90th %	80th %	70th %	60th %	50th %
Proposed	0:03:24	0:03:10	0:03:00	0:02:49	0:02:37
Current	0:06:48	0:05:26	0:04:50	0:04:23	0:04:00







	90th %	80th %	70th %	60th %	50th %
Proposed	0:04:50	0:03:47	0:03:19	0:02:55	0:02:45
Current	0:06:52	0:05:18	0:04:29	0:03:58	0:03:36



### Fire Incidents Response Time (h:mm:ss)

	90th %	80th %	70th %	60th %	50th %
Proposed	0:07:39	0:05:26	0:04:12	0:04:00	0:03:45
Current	0:08:26	0:06:38	0:04:35	0:04:14	0:03:54



# **EMS Incidents Response Time (h:mm:ss)**

	90th %	80th %	70th %	60th %	50th %
Proposed	0:04:47	0:03:39	0:03:17	0:02:52	0:02:42
Current	0:06:14	0:04:48	0:04:07	0:03:38	0:03:19



	90th %	80th %	/UII %	60th %	<b>50th</b> %
Proposed	0:04:40	0:03:45	0:03:18	0:02:57	0:02:42
Current	0:07:47	0:05:58	0:05:06	0:04:30	0:04:03







	90th %	80th %	70th %	60th %	50th %
Proposed	0:05:24	0:04:16	0:03:37	0:03:16	0:02:58
Current	0:07:35	0:04:44	0:04:07	0:03:43	0:03:22



### Fire Incidents Response Time (h:mm:ss)

	90th %	80th %	70th %	60th %	50th %
Proposed	0:09:28	0:07:21	0:05:33	0:04:41	0:03:53
Current	0:14:06	0:11:57	0:07:14	0:04:56	0:03:53



# **EMS Incidents Response Time (h:mm:ss)**

	90th %	80th %	<b>70</b> th %	60th %	50th %
Proposed	0:05:00	0:04:01	0:03:30	0:03:14	0:02:59
Current	0:05:09	0:04:11	0:03:46	0:03:26	0:03:08



	90th %	80th %	70th %	60th %	50th %
Proposed	0:05:18	0:04:23	0:03:27	0:03:07	0:02:49
Current	0:09:41	0:05:40	0:04:39	0:04:09	0:03:47







	90th %	80th %	70th %	60th %	50th %
Proposed	0:05:22	0:04:38	0:04:06	0:03:51	0:03:37
Current	0:07:53	0:05:18	0:04:28	0:04:02	0:03:40



### Fire Incidents Response Time (h:mm:ss)

	90th %	80th %	70th %	60th %	50th %
Proposed	0:08:05	0:05:29	0:04:53	0:04:21	0:04:09
Current	0:12:22	0:06:28	0:04:48	0:04:16	0:03:58



# **EMS Incidents Response Time (h:mm:ss)**

	90th %	80th %	<b>70th</b> %	60th %	50th %
Proposed	0:05:16	0:04:31	0:04:02	0:03:49	0:03:29
Current	0:06:16	0:04:48	0:04:11	0:03:47	0:03:28



	90th %	80th %	<b>70th</b> %	60th %	50th %
Proposed	0:05:21	0:04:40	0:04:08	0:03:57	0:03:49
Current	0:10:11	0:06:18	0:05:09	0:04:28	0:04:02







	90th %	80th %	70th %	60th %	50th %
Proposed	0:05:48	0:04:38	0:03:56	0:03:46	0:03:27
Current	0:08:17	0:05:54	0:04:47	0:04:12	0:03:43



### Fire Incidents Response Time (h:mm:ss)

	90th %	80th %	<b>70th</b> %	60th %	50th %
Proposed	0:07:15	0:05:33	0:04:34	0:03:56	0:03:44
Current	0:08:14	0:06:07	0:05:02	0:04:13	0:03:38



# **EMS Incidents Response Time (h:mm:ss)**

	90th %	80th %	<b>70th</b> %	60th %	50th %
Proposed	0:05:42	0:04:31	0:03:51	0:03:34	0:03:13
Current	0:07:29	0:05:00	0:04:20	0:03:52	0:03:29



	90th %	80th %	<b>70th</b> %	60th %	50th %
Proposed	0:05:35	0:04:30	0:03:59	0:03:51	0:03:43
Current	0:08:48	0:07:03	0:05:39	0:04:42	0:04:10







	90th %	80th %	70th %	60th %	50th %
Proposed	0:11:24	0:08:19	0:07:20	0:05:32	0:04:49
Current	0:09:08	0:07:25	0:06:19	0:05:44	0:05:12



### Fire Incidents Response Time (h:mm:ss)

	90th %	80th %	70th %	60th %	50th %
Proposed	0:15:12	0:13:03	0:11:30	0:09:39	0:07:40
Current	0:10:21	0:09:38	0:08:28	0:06:58	0:06:24



# EMS Incidents Response Time (h:mm:ss)

	90th %	80th %	<b>70</b> th %	60th %	50th %
Proposed	0:11:02	0:08:12	0:06:52	0:05:24	0:04:46
Current	0:08:19	0:06:51	0:06:00	0:05:22	0:04:54



	90th %	80th %	70th %	60th %	50th %
Proposed	0:11:10	0:08:14	0:06:28	0:05:22	0:04:25
Current	0:09:23	0:07:59	0:06:57	0:05:58	0:05:25





	GLOSSARY
TERM	DEFINITION
Alarm Processing Time	The time interval from the point at which a request or alarm is received and transmitted to emergency responders. The benchmark is 60 seconds.
All Incidents	All incidents regardless of NFIRS group codes.
American Heart Association (AHA)	The American Heart Association is a national voluntary health agency whose mission is to reduce disability and death from cardiovascular diseases and stroke.
AOR	Area of Responsibility
Automatic Aid	Planned first alarm response of engine and/or ladder-service companies between two or more jurisdictions by prior agreement, so that each department operates substantially as one department.
AW	Area workload is the percentage of a given time frame in which there is a demand for service within a station's AoR.
Built-Up Area	A built-up area shall include city blocks on which 25% of the building lots are built-up, and street front sections 200' back from the road on which a minimum of 25% of the building lots are built-on. However, when hydrants are available, and where lot sizes are large or irregular, a reasonable method of determining built-up area for the purpose of determining fire department response district size, is to count the hydrants and use that count as a representative "size" in other areas having hydrants.
Catchment	A geographical area based on travel time.
Center for Public Safety Excellence (CPSE)	The CPSE is a non-profit organization dedicated to the improvement of fire and emergency service agencies through self-assessment and accreditation.
Concentration	The spacing of multiple resources arranged so that an initial "effective response force" can arrive on scene within sufficient time frames to mobilize and likely stop the escalation of an emergency in a specific risk category.
Construction Class	Six categories of building construction determined by exterior walls, floors, roof or the structural frame.





Creditable Water Supply	A water system capable of delivering 250 gpm or more for a period of 2 hours or more, plus domestic consumption at the maximum daily rate.
Demand Zone	An area used to define or limit the management of a risk situation.
Distribution	The station and resource locations needed to assure rapid response deployment to minimize and terminate emergencies.
Drive Time	The time measured from fire company en-route to fire company on scene.
Effective Response Force (ERF)	An effective response force is defined as the minimum number of firefighters and equipment that must reach a specific emergency incident location within a maximum prescribed travel [driving] time. The maximum prescribed travel time acts as one indicator of resource deployment efficiency.
EMS Incidents	Incidents in the NFIRS group codes 300's.
Engine Company	A fire engine (pumper) with equipment and personnel, which may be paid or volunteer.
Fire Incidents	Incidents in the NFIRS group codes 100's.
Fire Flow	The amount of water required to control the emergency, which is based on contents and combustible materials.
First Due Response	That distance prescribed: for an engine company, 1½ distance miles; for a ladder company, 2½ miles.
Flash Over	A critical stage of fire growth where the likelihood of survival and the chance of saving lives drops dramatically. In this stage, greater amounts of water are needed to reduce burning material below its ignition temperature.
Functional Consolidation	A model under which two or more (fire) organizations merge into one large organization at an operational level - response sharing, equipment, personnel and resources without combining organization under a single governance structure
Full Consolidation	A model under which two or more (fire) organizations merge into one large organization with its own governance structure, budget, personnel, equipment and operational framework.
Get Out or Turnout Time	The time point at which responding units acknowledge receipt of the call from the dispatch center. Total get out time begins at this point and ends at the beginning of travel time. For staffed fire stations the benchmark is 60 seconds.





Historical	Incidents that have happened in the past. Data that has been collected in the past.
Hotspots	A representation of an area with a statistical higher density than its surrounding area.
Initiation of Action	The point at which operations to mitigate the event begins.
Insurance Services Office(ISO)	ISO is a leading source of information about risk. The organization supplies data, analytics, and decision-support services for professionals in many fields, including insurance, finance, real estate, health services, government, and human resources. Their products help customers measure, manage, and reduce risk.
Ladder Company	A ladder truck with equipment and personnel assigned.
Ladder Truck	Fire apparatus with numerous ladders of varying lengths and types, forcible entry tools and salvage equipment. It may have a hydraulic aerial ladder or elevating platform, generally following NFPA 1901 specifications.
National Fire Protection Association (NFPA)	Established in 1896, NFPA serves as the world's leading advocate of fire prevention and is an authoritative source on public safety. The mission of the NFPA is to reduce the worldwide burden of fire and other hazards on the quality of life by providing and advocating scientifically-based consensus codes and standards, research, training, and education.
National Incident Reporting System (NIFRS)	a system established by the National Fire Data Center to collect and analyze fire and casualty incident data in the U.S.
Occupancy Risk	An assessment of the relative risk to life and property resulting from a fire inherent in a specific occupancy or in generic occupancy class.
On-Scene Time	The point at which the responding units arrive on the scene.
Operational Consolidation	A model which embraces a unified operations framework under which the "closet unit responds" regardless of municipal or district boundaries, but which retains the each organization as separate entities with independent personnel, vehicles and governance.
Other Incidents	Incidents in the NFIRS group codes 200's, and 400's through 900's.





<b>.</b>	
Projected	The results that may happen in the future based on analysis
Pumper (Engine)	Fire apparatus used to deliver water to a fire at pressures necessary for good fire streams; having a pump, equipment and hose; and usually conforming to NFPA 1901 specifications.
Quint	Quint apparatus are equipped with the following five (5) components: water tank, hose, multiple ground ladders, a fire pump and an aerial device such as a ladder or platform.
Response Time	The time measured from fire company notification to fire company on scene.
Required Fire Flow	The estimated flow of water in gallons per minute that may be considered a reasonable rate necessary to fight a major fire in an unsprinklered building under most conditions.
Service Area	A geographical area where service is provided or demanded.
Service / Squad Truck	Fire apparatus carrying ground ladders, tools, and equipment required for a service / squad truck.
Standard Response District	A Standard Response District is a built-upon area which is within satisfactory response travel distance. (See first due response distance).
Standards of Cover	Those adopted written policies and procedures that determine the distribution, concentration, and reliability of fixed and mobile response forces for fire, emergency medical services, hazardous materials, and other forces of technical response.
Total Response Time	CPSE definition: Alarm Processing Time + Turnout time +
	Travel Time = Total Response Time.
	NFPA definition: Get Out Time + Travel Time = Total
	Response Time.
TRA	The complete geographical area in which a fire agency is responsible to provide service.
Travel Time	The point at which units are in route to the call through when units arrive on the scene. Travel time is based on 38 mph or 55.7 feet per second.
Turnout Time	The time point at which responding units acknowledge receipt of the call from the dispatch center through the point that the apparatus goes in service. The benchmark is 60 seconds for EMS response and 80 seconds for FIRE response.





### INDUSTRY RESOURCE LIST

- Commission of Fire Accreditation International. (2009). Fire & Emergency Service Self-Assessment Manual (8th ed.). Chantilly.
- Commission on Fire Accreditation International. (2011). *Creating and Evaluating Standards of Response.*
- Environmental Systems Research Institute, Inc. (2012, June). Retrieved from Community Analyst.
- Evarts, B. (2011). *Trends and Patterns of U.S. Fire Losses in 2010.* Quincy: National Fire Protection Association.
- (2010). Firefighter Safety And Deployment Study Report on EMS Field Experiments. Gaithersburg: United States Department of Commerce.
- Fitch and Associates, LLC. (2005, Fall). Does UHU Accurately Measure Workload? *Management Focus*.
- Gkritza, K. (2003). Analysis of the Characteristics of Emergency Vehicle Operations in the Washington D.C. Region. Falls Church: Executive Fire Officer Development.
- Henry, J. R. (2010). Calculating Your EMS Services' Average Cost of Service and Unit Hour Analysis.
- Insurance Services Office . (2012, January). *ISO Community Fire Suppression*. Retrieved from Fire Suppression Rating Schedule.
- National Fire Protection Association. (2010). NFPA 1720 Standard for the Organization and Deployment of Fire Suppression Operations, Emergency Medical Operations, and Special Operations to the Public by Volunteer Fire Departments. Quincy: Washington D.C. Government Printing Office.
- National Fire Protection Association. (2012). *NFPA 1 Fire Code*. Quincy: Washington D.C. U.S. Government Printing Office.
- National Fire Protection Association. (2013). NFPA 1221, Standard for the Installation, Maintenance, and Use of Emergency Services Communications Systems. Quincy, MA, USA: Washington D.C. Government Printing Office.
- National Fire Protection Association. (2010). NFPA 1710 Standard for the Organization and Deployment of Fire Suppression Operations, Emergency Medical Operations, and Special Operations to the Public by Career Fire Departments. Quincy: Washington D.C. Government Printing Office.





- NFPA's Metropolitan Fire Chiefs and Urban Fire Forum. (2011). Fire Service Deployment, Assessing Community Vulnerability. National Fire Protection Association.
- NIST Technical Note 1661, Report on Residential Fireground Field Experiments. (2010). Gaithersburg: United States Department of Commerce.
- Wikimedia Foundation, Inc. (2013, July 20). *Automatic Vehicle Location*. Retrieved August 17, 2013, from Wikipedia, The Free Encyclopedia.

The following link will provide you with several pages of that reference the industry standards used in this report. These can be viewed at your pleasure and convenience.

Thank you, the IFCA Team

Please click <u>HERE</u> for access to the document

or

Copy the following link and paste it into your browser:

https://us.awp.autotask.net/1/filelink/cgosi-coyhuge-65gu5npd





5 Station TRA
5 Station TRA Incident Hotspots - All
5 Station - Area Served by Drive Time
4 Station TRA
4 Station TRA Incident Hotspots - All
Station - Area Served by Drive Time

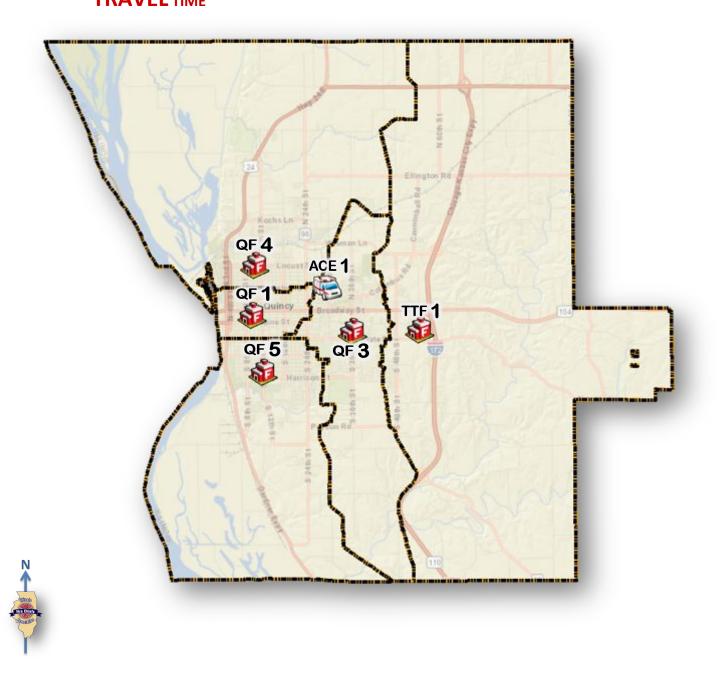




**INC PERCENTAGE** 





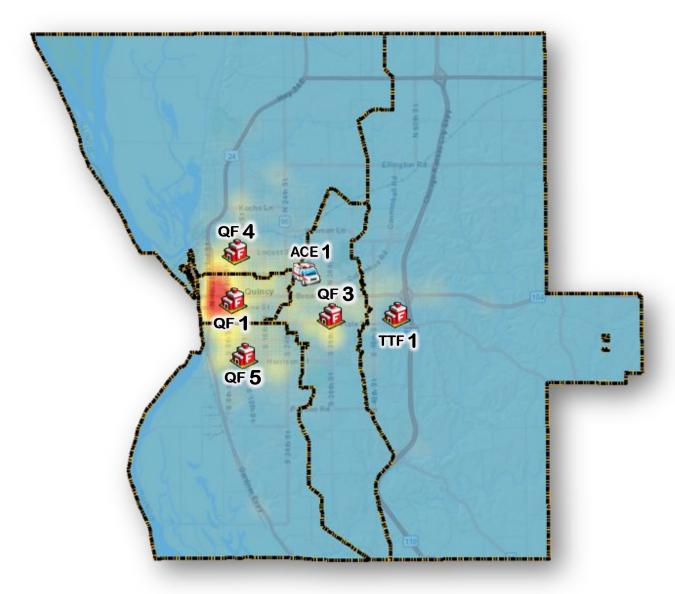












**Percentage of TRA Incidents** 

**②** 31%

**18%** 

STATION QF 1

STATION QF 3

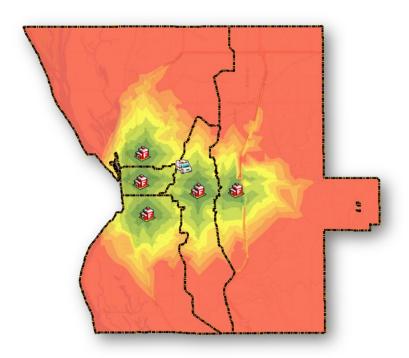
**21%** STATION QF 4











**4** MINUTE COVERAGE



**17.4** 

**AREA IN SQUARE MILES** 

**4** MINUTE COVERAGE



14%

PERCENTAGE OF TRA

4 MINUTE COVERAGE



87%

PERCENTAGE OF Incidents

One-minute catchment increments..



8 MINUTE COVERAGE



41.9

**AREA IN SQUARE MILES** 

**8** MINUTE COVERAGE



34%

PERCENTAGE OF TRA

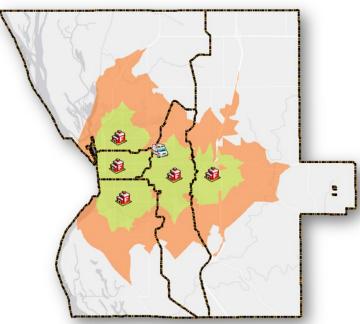
8 MINUTE COVERAGE



97%

PERCENTAGE OF Incidents





Four-minute and eight-minute catchments.

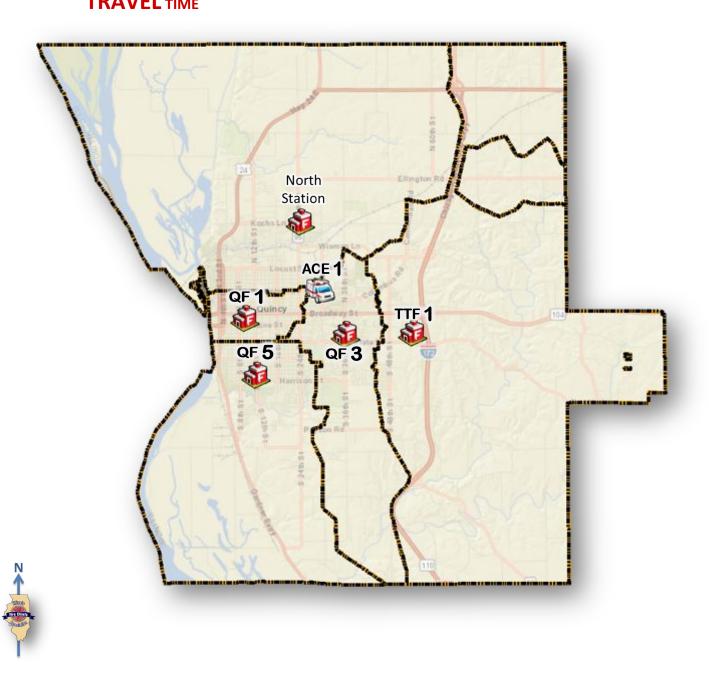




**INC PERCENTAGE** 





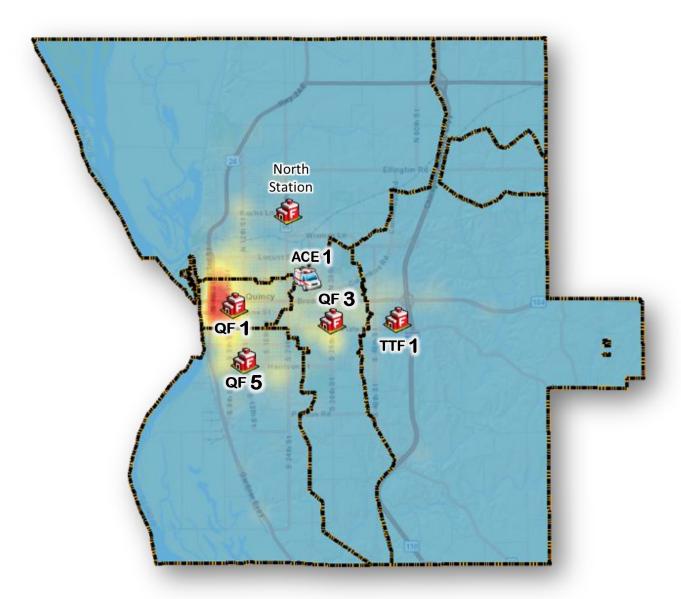












**Percentage of TRA Incidents** 

**②** 31%

**© 18%** 

STATION QF 1

STATION QF 3

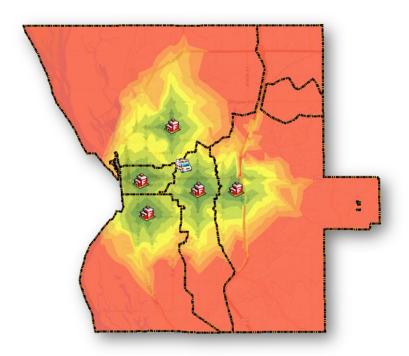
**22%** STATION QF 4











**4** MINUTE COVERAGE



30.1

**AREA IN SQUARE MILES** 

**4** MINUTE COVERAGE



14%

PERCENTAGE OF TRA

4 MINUTE COVERAGE



84.3%

PERCENTAGE OF Incidents

One-minute catchment increments..



8 MINUTE COVERAGE



78.4

**AREA IN SQUARE MILES** 

8 MINUTE COVERAGE



38%

PERCENTAGE OF TRA

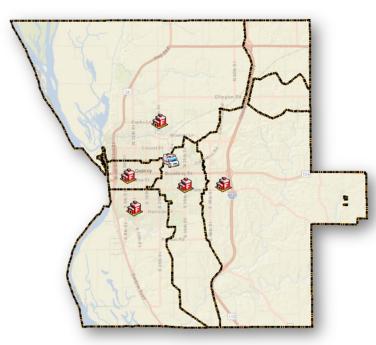
8 MINUTE COVERAGE



97.2%

PERCENTAGE OF Incidents





Four-minute and eight-minute catchments.

